



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR RUBBER INDUSTRY

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Qualification Pack – Processing Assistant TSR

Introduction

SECTOR: RUBBER INDUSTRY **SUB-SECTOR:** Natural Rubber (NR) Plantation

OCCUPATION: Production-NR

REFERENCE ID: RSC/ Q 6114

ALIGNED TO: NCO-2004/NIL

Brief Job Description: Processing Assistant is responsible for assisting all processing operations right from raw material reception to storage of product.

Personal Attributes: Processing Assistant should possess basic knowledge in the production processes of TSR including operation as well as essential work related to its maintenance and repair. He should have good physique to handle heavy machinery and amenable to discipline.





Qualifications Pack Code	RSC/ Q 6114		
Job Role	Pro	ocessing Assistant TSR	
Credits(NSQF)	TBD	Version number	1.0
Sector	Rubber industry	Drafted on	22/06/2015
Sub-sector	Natural Rubber (NR) Plantation	Last reviewed on	22/06/2015
Occupation	Production-NR	Next review date	22/06/2017
NSQC Clearance on	20/07/2015		

Job Role	Processing Assistant TSR
Role Description	Processing Assistant is responsible for assisting all processing operations right from raw material reception to storage of product.
NSQF level	3
Minimum Educational Qualifications*	Shall be able to speak, read/write in the local language.
Maximum Educational Qualifications*	NA.
Training (Suggested but not mandatory)	Training in machinery operation from an approved/recognized organization
Minimum Job Entry Age	18 years
Experience	Not essential
Applicable National Occupational Standards (NOS)	Compulsory: 1. RSC / N 6120 Field Coagulum Processing 2. RSC / N 5001 To carry out housekeeping 3. RSC / N 5007 Health and safety Optional: NA
Performance Criteria	As described in the relevant OS units



Qualification Pack for Processing Assistant TSR





Keywords /Terms Description Sector is a conglomeration of different business operations having similar Sector businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests. Sub-sector is derived from a further breakdown based on the characteristics Sub-sector and interests of its components. Occupation is a set of job roles, which perform similar/related set of Occupation functions in an industry. Function is an activity necessary for achieving the key purpose of the sector, Function occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS. Job Role Job role defines a unique set of functions that together form a unique employment opportunity in an organization. OS OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts. **Performance Criteria** Performance Criteria are statements that together specify the standard of performance required when carrying out a task. NOS NOS are Occupational Standards which apply uniquely in the Indian context. **Qualifications Pack** Qualifications Pack Code is a unique reference code that identifies a Code qualifications pack. **Qualifications Pack** Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code. Unit Code Unit Code is a unique identifier for an Occupational Standard, which is denoted by an 'N'. Unit Title gives a clear overall statement about what the incumbent should be Unit Title able to do. Description Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for. Knowledge and Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an Understanding individual needs in order to perform to the required standard. **Organizational Context** Organizational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility. **Technical Knowledge** Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities. Core Skills or Generic Core Skills or Generic Skills are a group of skills that are key to learning and Skills working in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.

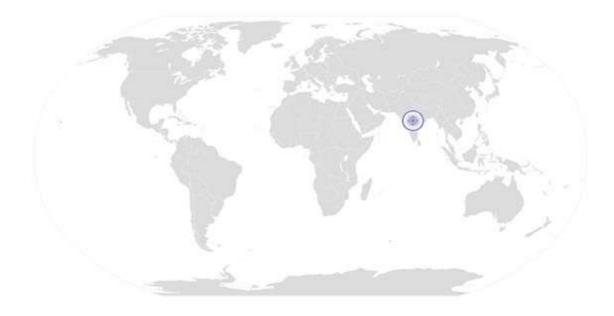
Definitions







National Occupational Standard



Overview

This unit is about assisting processing operations in a TSR factory.





Field Coagulum Processing





Unit Code	RSC / N 6120
Unit Title (Task)	Field Coagulum Processing
Description	This unit is about assisting processing operations in a TSR factory.
Scope	 This unit/task covers the following: Equipment and raw material readiness Operation assistance in working of different processing machines to achieve the production targets ensuring the specified quality standards avoiding wastage and minimizing consumption of energy and other utilities. Repair and maintenance
Performance Criteria (PC) w.r.	t. the Scope
Element	Performance Criteria
	To be competent, he must be able to:

Equipment and Raw Material Readiness	 To be competent, he must be able to: PC1. Follow equipment preparation process as per instructions PC2. Ensure the cleanliness of machine before commencing the processing operation. PC3. Ensure that no delays are caused as a result of improper preparation PC4. Perform loading and unloading of raw material properly PC5. Ensure the availability of raw material as per the production requirement.
Operational Assistance	 PC6. Assist in providing the tools and equipments required during processing operation PC7. Follow the instructions of the operators, supervisors etc. to assist in varied jobs for processing operations PC8. Report on any malfunctioning of equipment to the concerned person PC9. Ensure cleanliness in the workplace by carrying out periodic housekeeping work PC10. Ensure minimum wastage of materials and utilities. PC11.Help in the process of sorting, grading, packaging and storage whenever and wherever required PC12.Help in the movement of products and documents from one section to another PC13.Dispose off waste material as directed by the supervisor
Repair and Maintenance	PC15.Help in maintenance of the machines PC16.Help in the repair work PC17.Carry tools and equipments for the maintenance work









Field Coagulum Processing

Knowledge and Understanding (K)			
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. The different processing operations followed in the factory KA2. The quality policies of the factory and instructions from the management regarding quality of product being made KA3. The reporting system in the factory KA4. The type and quality of raw materials available in the factory KA5. The targeted volume and quality of production in the factory KA6. The working conditions of various items of machinery in the factory KA7. Loading/unloading operation and the importance of proper material handling KA8. Implications of improper loading/unloading of material on cost and pace of production. KA9. The material disposal procedure, importance of appropriate disposal of material and implications of not following the material disposal procedure. KA10.How to conduct quality and damage checks and their importance. KA11.The escalation matrix for reporting identified issues. KA12.Importance of housekeeping and good shop floor practices KA13.Handover/Takeover of the equipment/material as per organizational SOP. 		
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. The basic processing operations for producing good quality TSR. KB2. The quality of raw materials used for TSR production and how to identify and segregate poor quality raw materials KB3. The types of machinery required for TSR production KB4. How to undertake maintenance and essential repair of the machinery KB5. How to identify malfunctioning of machine and report such problems to higher authorities KB6.Process variables that are likely to influence the quality of the product KB7. How to draw representative samples of raw materials/products/effluents KB8.Loading/unloading operation using various tools and equipments. KB9.Cleanliness and safety requirements for commencing processing operation. KB10.Effect of mishandling the material on cost to the organization. KB11.Units of measurement. KB12.Importanace of proper sorting, grading, packaging and storage. 		









	Writing Skills
	Writing Skills
	The user/ individual on the job needs to know and understand how to SA1. Write log books, observations etc. in local language. SA2. Write simple letters/applications
	Reading Skills
A. Core Skills/ Generic Skills	The user/individual on the job needs to know and understand how to: SA3. Read and understand work instructions, memos etc. SA4. Read and understand machinery/equipment manuals SA5. Read and understand the meanings of signs, symbols etc
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to SA6. Be a good listener to any new information being introduced in the field. SA7. Speak clearly to colleagues and superiors and provide feedback to them related to various operational issues SA8. Inform higher authorities on malfunctioning of equipment/tools and quality problems in raw materials/products
	Decision Making
	The user/individual on the job needs to know and understand how to SB1. Decide on malfunctioning of machines from own Observations SB2. Proper loading and unloading of raw material and TSR
	Plan and Organize
B. Professional Skills	The user/individual on the job needs to know and understand:- SB3.Proper movement of the material as per instructed by the superior SB4.Proper handling of the material, tools and equipments such that it does not get damaged SB5.Importance of completing task in given timeline
	Customer Centricity
	The user/individual on the job needs to know and understand how to
	SB6. Provide defect free product as per the requirement.
	Problem Solving The user/individual on the job needs to know and understand how to: SB7. Identify mechanical/electrical problems and find
	Problem Solving The user/individual on the job needs to know and understand how to:









Field Coagulum Processing

The user/individual on the job needs to know and understand how to: SB9. Ensure minimum wastage of material and utilities SB10. Derive information on the quality of product from various observations on the processes

Critical Thinking

The user/individual on the job needs to know and understand how : SB11. Different processing steps influence quality of product











NOS Version Control

NOS Code	RSC / N 6120		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Industry	Drafted on	22/06/2015
Industry Sub-sector	Primary Processing of NR - RSS	Last reviewed on	22/06/2015
Occupation	Production	Next review date	22/06/2017











National Occupational Standard



Overview

This unit is about carrying out housekeeping.









Unit Code	RSC / N 5001		
Unit Title (Task)	To carry out housekeeping		
Description	This unit is about carrying out housekeeping activities.		
Scope	This unit/task covers the following tasks:		
	Preparing for housekeeping activities		
	Carry out housekeeping activities		
	Post housekeeping activities		
Performance Criteria(P	PC) w.r.t. the Scope		
Element	Performance Criteria		
	To be competent, the user/individual on the job must be able to:		
	PC1. Inspect the area while taking into account various surfaces		
	PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain		
	PC3. Ensure that the cleaning equipment is in proper working condition		
Pre housekeeping	PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person		
activities	PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces		
	PC6. Inform the affected people about the cleaning activity		
	PC7. Display the appropriate signage for the work being conducted		
	PC8. Ensure that there is adequate ventilation for the work being carried out		
	PC9. Wear the personal protective equipment required for the cleaning method and materials being used		
	PC10. Use the correct cleaning method for the work area, type of soiling and surface		
Operations	PC11. Carry out cleaning activity without disturbing others		
	PC12. Deal with accidental damage, if any, caused while carrying out the work		









To carry out Housekeeping

	PC13. Report to the appropriate person any difficulties in carrying out the work
	PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill
	PC15. Ensure that there is no oily substance on the floor to avoid slippage
	PC16. Ensure that no scrap material is lying around
	PC17. Maintain and store housekeeping equipment and supplies
	PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process
Post housekeeping activities	PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements
	PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored
	PC21. Dispose off the waste generated from the activity in an appropriate manner
	PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly
	PC23. Maintain schedules and records for housekeeping duty
General	PC24. Replenish any necessary supplies or consumables
Knowledge and Unders	standing (K)
A Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. Instructions from the management regarding the level of cleanliness to be maintained in the shop floor KA2. The importance of hygiene in the quality of the product KA3. The responsibilities assigned to each member of the work force w.r.t to house-keeping work KA4. The items of machinery and tools which need special attention in
	The user/individual on the job needs to know and understand:
B. Technical Knowledge	KB1. The levels of hygiene required in workplace and why it is important to maintain them during work
	KB2. How to inspect a work area to decide what cleaning it needs









To carry out Housekeeping

KB3. Methods and materials that are used for cleaning various surfaces KB4. The types of cleansing agents that are not to be mixed together KB5. The correct method for cleaning equipment and/or machinery used during cleaning work KB6. The importance of personal protective equipment KB7. Appropriate personal protective equipment for the work area, cleaning equipment, tools, materials and chemicals used KB8. The correct sequence for cleaning the work area KB9. The time taken by the treatment to work KB10. The importance of following manufacturer's instructions on cleaning agents KB11. The most appropriate place to carry out test cleaning and why this should be done before applying treatments evenly and the effect of not doing this KB12. The importance of applying treatments evenly and the effect of not doing this KB13. Process of cleaning the surfaces without causing injury or damage KB14. The method to check the treated surface and equipment on completion of cleaning KB15. Procedures for reporting any unidentified soiling KB16. Procedures for soils or stains that could not be removed Shills (5) Writing Skills The user/ individual on the job needs to know and understand how to: S1. Construct simple sentences and express ideas clearly through written communication S2. Virtie simple letters, mails, etc S3. Write simple letters, mails, etc <th></th> <th></th>		
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To carry out Housekeeping

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	The user/individual on the job needs to know and understand how to:
	SA5. Read and understand manuals, health and safety instructions, memos, reports,
	job cards etc
	SA6. Read images, graphs, diagrams
	SA7. Understand the various coding systems as per company norms
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA8. Express statements, opinions or information clearly so that others can hear and understand
	SA9. Respond appropriately to any queries
	SA10. Communicate with supervisor
	SA11. Communicate with upstream and downstream teams
	SA12. Work in a team and other behavioral skills required to support small group
	activities (Quality Circle, Cross Functional Team, Suggestion Scheme)
	Decision Making
B.Professional Skills	The user/individual on the job needs to know and understand how to:
	SB1. Take appropriate decisions regarding processing steps in view of changing quality
	and availability of raw materials and finished goods.
	Plan and Organize
	The user/individual on the job needs to know and understand how to:
	SB2. seek clarification on problems from others
	SB3. apply problem-solving approaches in different situations
	Stephen Ste
	SB4. refer anomalies to the line manager
	Customer Centricity
	NA
	Problem Solving
	The user/individual on the job needs to know and understand how to:
	SB 5. Interpret quality for sheet
	SB 6 . Suggest improvements(if any) in process/product/materials based on results and experience
	Analytical Thinking



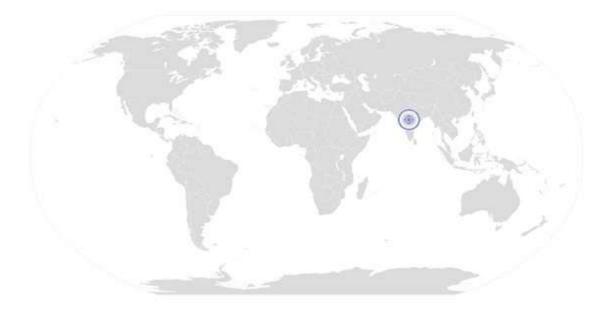






To carry o	out House	keeping
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The user/individual on the job needs to know and understand how to:
SB7. Proper collection of waste material
SB8. Identify defects in the material and communicate it at the earliest and suggest
improvements(if any) in process/material based on experience
Critical Thinking
The user/individual on the job needs to know and understand how to:
SB9. Handle equipment/rubber sheet SB6. seek clarification on problems from others
SB10. apply problem-solving approaches in different situations
SBIO. apply problem-solving approaches in unrerent situations
SB11. refer anomalies to the line manager











NOS Version Control

NOS Code	RSC / N 5001			
Credits(NSQF)	TBD	Version number	1.0	
Industry	Rubber Industry	Drafted on	22/06/2015	
Industry Sub-sector	Primary Processing of NR - TSR	Last reviewed on	22/06/2015	
Occupation	Production	Next review date	22/06/2017	











National Occupational Standard



Overview

This unit is about health & safety.









Unit Code	RSC/N 5007
Unit Title (Task)	Health & Safety
Description	This unit is about maintaining health and safety of self and others at workplace.
Scope	 This unit/task covers the following: Maintain a clean and efficient workplace Render appropriate emergency procedures Maintain standard safety procedures at the workplace Participate in safety awareness campaigns Understand potential sources of accidents Use safety gears to avoid accidents
Performance Criteria (F	PC)
Maintain a clean and efficient workplace	To be competent, the individual on the job must be able to: PC1. Undertake basic safety checks before operation of all machinery and equipment and report hazards to the appropriate supervisor PC2. Work for which protective clothing or equipment is required is identified and the appropriate protective clothing or equipment is used in performing these duties in accordance with workplace policy. PC3. Read and understand the hazards of use and contamination mentioned on the labels of chemicals, utilities etc PC4. Prior to performing manual handling jobs, risk is assessed and work is carried out according to currently recommended safe practices. PC5. Use equipment and materials safely and correctly and return the same to designated storage when not in use PC6.Dispose off waste safely and correctly in a designated area PC7. Risks to bystanders are recognized and action taken to reduce risk associated with jobs in the workplace PC8. Perform work in a manner which minimizes environmental damage PC9. All procedures and work instructions for controlling risk are followed closely. PC10.Report any accidents, incidents or problems without delay to an appropriate person and take immediate necessary action to reduce further danger.









	PC11.Follow procedures for dealing with accidents, fires and emergencies, including communicating location and directions to emergency.
	PC12.Follow emergency procedures as per company standards and workplace
	requirements.
	PC13.Use Emergency equipment in accordance with manufacturers' specifications
Render appropriate	and workplace requirements.
emergency	PC14. Provide treatment appropriate to the patient's injuries in accordance with
procedures	recognized first aid techniques.
	PC15. Recover (if practical), clean, inspect/test, refurbish, replace and store the first
	aid equipment as appropriate
	PC16. Dispose off medical waste in accordance with workplace requirements
	PC17.Report details of first aid administered in accordance with work place
	procedures.
	PC18. Comply with general safety procedures of the company
	PC19. Follow standard safety procedures while handling equipment, hazardous
	material or tool
Maintain standard	PC20. Check parts of the workplace and take preventive actions like spraying and
safety procedures at the workplace	other steps to protect from leakages, water logging, pests, fire, pollution, etc.
the workplace	PC21. Ensure no accidents and damages at the workplace, reporting of any breach of
	company safety procedure
	PC22. Keep the workplace organized, swept, clean and hazard free
	PC23. Attend fire drills and other safety related workshops organized at the
Participate in safety	workplace
awareness campaigns	PC24. Be aware of first aid, evacuation and emergency procedures
	PC25. Be alert of any events and do not be negligent to any safety procedures to be followed
	Tonowed
Understand potential	PC26. Avoid accidents while using hazardous chemicals, machines, sharp tools and
sources of accidents	equipment
	PC27. Use safety materials such as protective gear, goggles, caps, shoes, etc. (as
	applicable with workplace)
Use safety gears to	PC28. Handle heavy and hazardous materials with care and using appropriate
avoid accidents	tools and handling equipment such as trolleys, ladders
Knowledge and Unders	standing (K)









Health & Safety

	The individual on the job needs to know and understand:
A. Organizational	KA1. Company's policies on incentives, delivery standards, and personnel
context	management
	KA2. Company occupational safety and health policy followed
	KA3. Company emergency evacuation procedure
	KA4. Company's medical policy
	KA5. Company laws and acts
	KB1. The risks to health and safety and the measures to be taken to control those risks
D. Taskulasl	in the area of work
B. Technical	KB2. Workplace procedures and requirements for the handling of workplace injuries /
knowledge	illnesses.
	KB3. Basic emergency first aid procedure
	KB4. Local emergency services
	KB5. Reporting on accidents, incidents and problems to appropriate authorities.
	KB6. How to use machines as per standard operating procedure
	KB7. How to maintain work area safe and secure
	KB8. Use of hazardous materials, tools and equipments
	KB9. Emergency evacuation and first aid procedures to be followed
	KB10. Personal hygiene and fitness requirements
	KB11. General duties under the relevant health and safety legislation
	KB12. What personal protective equipment and clothing should be worn and how it is
	cared for
	KB13. The correct and safe way to use materials and equipment required for work
	KB14. The importance of good housekeeping in the workplace
	KB15. Safe disposal methods for waste
	KB16. Methods for minimizing environmental damage during work
Skills (S)	
	Writing Skills
	The individual on the job needs to know and understand how to:
	SA1. Record data which are required for record keeping purpose
	SA2. Report problems to the appropriate person in a timely manner
	SA3. Write descriptions and details about incidents in reports
A. Core Skills/	Reading Skills
Generic Skills	The individual on the job needs to know and understand how to:
Generic Skills	SA4. Read instruction manuals for hand tools and equipment
	SA5. Read instructions on work orders and procedures
	Oral Communication (Listening and Speaking skills)
	The individual on the islands to be superior denotes discusses
	The individual on the job needs to know and understand how to:
	SA6. Receive instructions and seek advice from supervisors and managers
	SA7. Communicate clearly and effectively with others









Health & Safety

	Decision Making
	The individual on the job needs to know and understand how to:
	SB1. Choose work procedures
	SB2. Select appropriate hand tools and personal protection devices considering safety requirements, materials being used etc.
	SB3. Identify the need for first aid and render it accordingly
	, , , , , , , , , , , , , , , , , , , ,
	Plan and Organize
	The individual on the job needs to know and understand how to:
	SB4. Schedule daily activities and drawing up priorities; Allocate start times,
	estimation of completion times and materials, equipment and assistance required for
	completion. Customer Centricity
B. Professional Skills	
	NA
	Problem Solving
	The individual on the job needs to know and understand how to:
	SB5. Use first aid treatment in case of any injury/accident.
	Analytical Thinking
	The individual on the job needs to know and understand how to:
	SB6. Monitor and maintain the condition of tools and equipment
	SB7. Assess situation & identify appropriate control measures
	Critical Thinking
	The individual on the job needs to know and understand how to:
	SB8. Act, communicate and report in emergency situation









NOS Version Control

NOS Code	RSC / N 5007	RSC / N 5007				
Credits(NSQF)	TBD	Version number	1.0			
Industry	Rubber Industry	Drafted on	22/06/2015			
Industry Sub-sector	Natural Rubber (NR) Plantation	Last reviewed on	22/06/2015			
Occupation	Production	Next review date	22/06/2017			



CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role	Processing	g Assistant TSR			
Qualification Pack	RSC/ Q 61	14			
Sector Skill Council	Rubber Sk	ill Development Council			
Guidelines for Asses					
		Pack will be created by the Sector Skill Council. Each Performance			e assigned
	•	will also lay down proportion of marks for Theory and Skills Prac	tical for e	each PC	
		ed on knowledge bank of questions created by the SSC			
	0	que question papers for theory part for each candidate at each ex	aminatic	on/training	center (as
per assessment criteria	below)				
on this criteria 5. To pass the Qualifica	tion Pack , every trainee s y passing only certain nun	que evaluations for skill practical for every student at each examin hould score a minimum of 70% in every NOS nber of NOS's, the trainee is eligible to take subsequent assessme	ent on the	e balance I	NOS's to
	Ass	essment Strategy	М	arks Alloo	ation
NOS	Elements	Performance Criteria	Total	Theory	Practical
		PC1.Ensure the availability of tools and equipments required during processing operation	10	8	2
1. RSC / N 6120 Field Coagulum Processing	Equipment Readiness	PC2. Follow equipment preparation process as per company requirements	10	6	4
		PC3. Ensure the cleanliness of machine before commencing the processing operation.	6	4	2

		PC4. Set parameters for the machine as per the organizational SOP.	6	4	2
		PC5. Ensure that all safety devices are properly functioning before start of the work.	8	4	4
		PC6. Ensure that no delays are caused as a result of improper preparation and failure to identify problems.	10	6	4
	Raw material	PC7. Check the availability of material as per the requirement	8	6	2
	Appropriateness	PC8. Ensure that the quality of material confirms to the set standards	10	4	6
		PC9. Carry out the different processing operations either alone or with minimum assistance	6	4	2
		PC10. Achieve the targeted production with the required quality	6 4 6 4 6 4	2	
	Operation	PC11. Report on any malfunctioning of equipment to the concerned person	6	4	2
		PC12. Ensure cleanliness in the workplace by carrying out periodic housekeeping work	10 4 6 4 6 4	4	
		PC13. Ensure minimum wastage of materials and utilities	8	4	4
			100	60	40
RSC/N5001 To Carry	Pre housekeeping	PC1. Inspect the area while taking into account various surfaces	3	3	0
Out Housekeeping	activities	PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain	3	3	0

	PC3. Ensure that the cleaning equipment is in proper working condition	3	3	0
	PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person	3	3	0
	PC5. Plan the sequence for cleaning the area to avoid re- soiling clean areas and surfaces	3	3	0
	PC6. Inform the affected people about the cleaning activity	2	2	0
	PC7. Display the appropriate signage for the work being conducted	3	3	0
	PC8. Ensure that there is adequate ventilation for the work being carried out	3	3	0
	PC9. Wear the personal protective equipment required for the cleaning method and materials being used	3	3	0
	PC10. Use the correct cleaning method for the work area, type of soiling and surface	3	3	0
	PC11. Carry out cleaning activity without disturbing others	3	3	0
Operations	PC12. Deal with accidental damage, if any, caused while carrying out the work	3	3	0
	PC13. Report to the appropriate person any difficulties in carrying out your work	3	3	0
	PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill	3	3	0
Doct hourskosning	PC15. Ensure that there is no oily substance on the floor to avoid slippage	9	3	6
Post housekeeping activities	PC16. Ensure that no scrap material is lying around	9	3	6
detivities	PC17. Maintain and store housekeeping equipment and supplies	3	3	0

		PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process	3	3	0
		PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements	8	2	6
		PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored	3	3	0
		PC21. Dispose the waste garnered from the activity in an appropriate manner	9	3	6
		PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly	9	3	6
	General	PC23. Maintain schedules and records for housekeeping duty	3	3	0
	General	PC24. Replenish any necessary supplies or consumables	3	3	0
			100	70	30
	1				
		PC1.Undertake basic safety checks before operation of all machinery and equipment and report hazards to the appropriate supervisor	4	0	4
3. RSC / N 5007	Maintain a clean and	PC2. Work for which protective clothing or equipment is required is identified and the appropriate protective clothing or equipment is used in performing these duties in accordance with workplace policy	2	0	2
Health and safety	efficient workplace	PC3. Read and understand the hazards of use and contamination mentioned on the labels of chemicals, utilities etc	2	0	2
		PC4.Prior to performing manual handling jobs, risk is assessed and work is carried out according to currently recommended safe practices.	2	2	0
		PC5.Use equipment and materials safely and correctly and return the same to designated storage when not in use	2	2	0

	PC6.Dispose off waste safely and correctly in a designated area	2	2	0
	PC7.Risks to bystanders are recognized and action taken to reduce risk associated with jobs in the workplace	4	2	2
	PC8. Perform work in a manner which minimizes environmental damage	8	2	6
	PC9.All procedures and work instructions for controlling risk are followed closely.	4	4	0
	PC10.Report any accidents, incidents or problems without delay to an appropriate person and take immediate necessary action to reduce further danger.	4	2	2
	PC11.Follow procedures for dealing with accidents, fires and emergencies, including communicating location and directions to emergency.	4	2	2
Render appropriate emergency procedures	PC12.Follow emergency procedures to company standards and workplace requirements.	4	0	4
	PC13.Use Emergency equipment in accordance with manufacturers' specifications and workplace requirements.	2	2	0
	PC14. Provide treatment appropriate to the patient's injuries in accordance with recognized first aid techniques.	4	0	4
	PC15. Recover (if practical), clean, inspect/test, refurbish, replace and store the first aid equipment as appropriate	6	2	4
	PC16. Dispose off medical waste in accordance with workplace requirements	4	2	2
	PC17.Report details of first aid administered in accordance with work place procedures.	4	2	2

	1	1	1	1
	PC18.Comply with general safety procedures of the company	4	2	2
	PC19.Follow standard safety procedures while handling equipment, hazardous material or tool	2	2	0
Maintain standard safety procedures at the workplace	PC20.Check parts of the workplace and take preventive actions like spraying and other steps to protect from leakages, water logging, pests, fire, pollution, etc.	2	2	0
	PC21. Ensure no accidents and damages at the workplace, reporting of any breach of company safety procedure	2	2	0
	PC22. Keep the workplace organized, swept, clean and hazard free	4	0	4
	PC23. Attend fire drills and other safety related workshops organized at the workplace	4	0	4
Participate in safety awareness campaigns	PC24.Be aware of first aid, evacuation and emergency procedures	4	2	2
	PC25.Be alert of any events and do not be negligent to any safety procedures to be followed	2	0	2
Understand potential sources of accidents	PC26.Avoid accidents while using hazardous chemicals, machines, sharp tools and equipment	6	2	4
	PC27.Use safety materials such as protective gear, goggles, caps, shoes, etc. (as applicable with workplace)	6	2	4
Use safety gears to avoid accidents	PC28.Handle heavy and hazardous materials with care and using appropriate tools and handling equipment such as trolleys, ladders	2	0	2
		100	40	60