





QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR RUBBER INDUSTRY

What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the understanding

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Introduction

Qualifications Pack- Bead Room Operator

SECTOR: RUBBER INDUSTRY

SUB-SECTOR: Tyre

OCCUPATION: Stock/Component Preparation

REFERENCE ID: RSC/ Q 1104

ALIGNED TO: NCO-2004/8231.35

Brief Job Description: A Bead Room Operator is responsible for insulating bead wires and form circular bundles of required diameter with specified number of starnds and turns.

Personal Attributes: This job requires the individual to be fit and energetic.He should possess strong physique to undertake laborious tasks. He should be methodological and careful in carrying out assigned work. He should have an aptitude for learning the efficient methods of performing operations in his work area. He should be attentive, focused and confident.









Qualifications Pack For Bead Room Operator

| Qualifications Pack Code | | RSC/ Q 1104 | |
|--------------------------|-----------------------------|-------------------|----------|
| Job Role | В | ead Room Operator | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Sector | Rubber Manufacturing | Drafted on | 02/12/14 |
| Sub-sector | Tyre | Last reviewed on | 02/12/14 |
| Occupation | Stock/component preparation | Next review date | 02/12/15 |
| NSQC Clearnace on | 18/06/2015 | | |

| Job Role | Bead Room Operator |
|-------------------------------------|--|
| Role Description | Bead room operator is responsible for insulating bead wires and form circular bundles of required diameter |
| | with specified number of starnds and turns |
| NSQF level | 4 |
| Minimum Educational Qualifications* | Class X/ITI |
| Maximum Educational Qualifications* | ITI/Graduate in Science |
| Training | Training on operation of wire insulation using extruder and |
| (Suggested but not mandatory) | building bead rings of specified diameter |
| Minimum Job Entry Age | 18 years |
| Experience | Worked as a semi-skilled helper for 3-6 months in the same |
| | role |
| | Compulsory: |
| | 1. RSC/ N 1110 (Prepare material, tools and machine for |
| | bead building) |
| | 2. RSC/ N 1111 (Perform bead extrusion and building) |
| | 3. RSC/ N 1112 (Perform post bead building activities) |
| Applicable National Occupational | 4. RSC/ N 5001 (To carry out housekeeping) |
| Standards (NOS) | 5. RSC/ N 5002 (To carry out reporting and documentation) |
| | 6. RSC/ N 5003 (To carry out quality checks) |
| | 7. RSC/ N 5004 (To carry out problem identification and |
| | escalation) |
| | Optional: |
| | NA |
| Performance Criteria | As described in the relevant OS units |







Qualifications Pack For Bead Room Operator

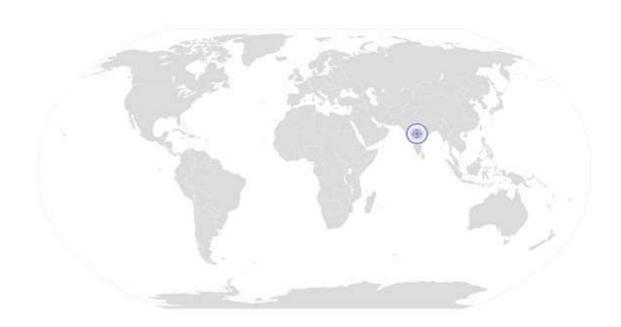
| Keywords /Terms | Description |
|----------------------------------|---|
| Sector | Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the |
| Sub-sector | economy whose components share similar characteristics and interests. Sub-sector is derived from a further breakdown based on the characteristics and interests of its components. |
| Occupation | Occupation is a set of job roles, which perform similar/related set of functions in an industry. |
| Function | Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS. |
| Job Role | Job role defines a unique set of functions that together form a unique employment opportunity in an organization. |
| OS | OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts. |
| Performance Criteria | Performance Criteria are statements that together specify the standard of performance required when carrying out a task. |
| NOS | NOS are Occupational Standards which apply uniquely in the Indian context. |
| Qualifications Pack Code | Qualifications Pack Code is a unique reference code that identifies a qualifications pack. |
| Qualifications Pack | Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code. |
| Unit Code | Unit Code is a unique identifier for an Occupational Standard , which is denoted by an 'N'. |
| Unit Title | Unit Title gives a clear overall statement about what the incumbent should be able to do. |
| Description | Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for. |
| Knowledge and Understanding | Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard. |
| Organizational Context | Organizational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility. |
| Technical Knowledge | Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities. |
| Core Skills or Generic Skills | Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles. |







National Occupational Standard



Overview

This unit is about preparing material, tools and machine for Bead wire insulation and bead building.



NOS





Prepare material, tools and machine for bead building GOVERNMENT OF INDIA MINISTRY OF SKILL DEVELOPMENT & ENTREPREMEURSHIP

| Unit Code | RSC / N 1110 |
|-------------------------|--|
| Unit Title | Prepare material, tools and machine for bead building |
| (Task) | Prepare material, tools and machine for bead building |
| Description | This unit is about preparing material, tools and machine for bead building operation. |
| Scope | This unit/task covers the following: |
| | Ensure housekeeping and safety in work area |
| | Prepare the extruder for insulating bead wires of given strands and build them into bead rings of given turns and specified diameter |
| | Prepare the bead building rings with the on line cutting tools and machine |
| | Get the required bead wire spools loaded at let off station to carry out bead |
| | building operations |
| Performance Criteria (I | PC) w.r.t. the Scope |
| Element | Performance Criteria |
| | To be competent, the user/individual on the job must be able to |
| | PC1. Ensure the functioning of bead insulator (cold feed extruder) PC1. Ensure that the tools are clean and well sharpened. |
| Equipment readiness | PC2. Set parameters for the machine as per the organizational SOP. PC3. Place the hand tools on a safe location. |
| | PC4. Check the sharpness of the bead wire cutter for the cutting purpose. |
| | PC5. Ensure that the bead assembly units/chucks are in operational condition |
| | PC6. Ensure that bead wire spools are approved by the laboratory. |
| Raw material | PC7. Check the availability of lab released bead insulation compound available for |
| appropriateness | bead wire insulation . PC8. Ensure that the bead wire insulation compound is available in the strip form for |
| | suitabilioty to feed the cold feed extruders |
| | PC9. Ensure the use of certified/tested wire cutting hand tools and machine and check their functioning. |
| Health & Safety | PC10. Adhere to all safety norms (such as wearing protective gloves, masks and shoes). |
| , | PC11. Comply with health, safety, environment guidelines and regulations in |
| | accordance with international/national standards or the organizational |
| | standards. |
| Knowledge and Unders | standing (K) |
| A. Organizational | The user/individual on the job needs to know and understand: |









Nettonal Occupational Standards Prepare material, tools and machine for bead building GOVERNMENT OF INDIX MINISTRY OF SKILL DEVELOPMENT & ENTIREPRESEDURAND

| Context | KA1. Implications of poorly prepared (less sharpen) tools and machine. |
|------------------------|---|
| (Knowledge of the | KA2. Importance of identifying non-conforming materials and their storage. |
| company / | KA3. Risk and impact of not following defined procedures/work instructions. |
| organization and | KA4. Escalation matrix for reporting identified problems |
| its processes) | KA5. Records to be maintained and the implications of their non-maintenance. |
| its processes; | KA6. Importance of housekeeping activities. |
| | KAO. Importance of housekeeping activities. KA7. Health, safety and environment guidelines, legislation and regulations as |
| | applicable. |
| | KA8. Personal protection (which protective equipment to be used and how). KA9. Importance of FIFO |
| | KA10.Impact of poor practices on health, safety and environment. |
| | KA11.Potential hazards and actions to minimize them. |
| | KA12.The escalation matrix and procedures for reporting hazard |
| | KA13.Impact of various practices on cost, quality, productivity, delivery and safety. |
| | KA14.Handover/Takeover of the equipment/work area as per the organizational SOP. |
| | |
| | The user/individual on the job needs to know and understand: |
| | KB1. Working of cold feed extruder |
| | KB2. Procedure of insulation of wire using cold feed extruder |
| | KB3. Proper handling of bead wire spools |
| | KB4. Knowledge of handling insulated wires |
| | KB5. Usage of automatic bead wire cutter and its various components |
| | KB6. Importance of proper - setting of machine to achieve desired turns and overlap |
| | of bead wire starnds |
| B. Technical Knowledge | KB7. Effect of improper cutting length setting resulting in the loss of sheets and value loss |
| | KB8. Setting the parameters of cold feed extruders |
| | KB9. Optimal utilization of material while undertaking insulation |
| | KB10. Various abnormalities and suitable response for abnormalities in equipment |
| | performance. |
| | KB11. Implications of delays in the insulation and bead winding process. |
| | KB12. Types of defects leading to rejections and their, reasons and possible solutions. |
| | KB13. Cleanliness and safety requirements for commencing cutting operation. |
| | KB14. Units of measurement. |
| | KB15. Response to injuries while handling cutter knives, pallets , spools |
| | KB16. Knowledge of appropriate batch sizes with respect to requirement. |
| | KB17. Knowledge of first aid treatment to address any cut/injury |
| Skills (S) | |
| A. Core Skills/ | Writing Skills |
| , | - |









Nettonal Occupational Standards Prepare material, tools and machine for bead building MINISTRY OF SKILL DEVELOPMENT & ENTIREPRESEDRENCE

| RSC / N 1110 | Prepare material, tools and machine for bead building a entreprieneunship |
|----------------|--|
| Generic Skills | The user/ individual on the job needs to know and understand how to: SA1. Construct simple sentences and express ideas clearly through written communication SA2. Fill up appropriate activity logs in required format of the company SA3. Write simple letters, mails, etc SA4. Perform basic mathematical operations |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc SA6. Read images, graphs, diagrams SA7. Understand the various coding systems as per company norms |
| | Oral Communication (Listening and Speaking skills) |
| | The user/individual on the job needs to know and understand how to: SA8. Express statements, opinions or information clearly so that others can hear and understand SA9. Respond appropriately to any queries SA10. Communicate with supervisor SA11. Communicate with upstream and downstream teams SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme) Integrity |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one's own work assignment SA17. Take initiative to enhance/learn skills in ones's area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning. SA19. Is open to new ways of doing things SA20. The capacity to envisage and articulate personal goals; to develop strategies |
| | SA19. Is open to new ways of doing things |

Reliability









Nettonal Occupational Standards Prepare material, tools and machine for bead building GOVERNMENT OF INDIA MINISTRY OF SKILL DEVELOPMENT & ENTREPRESEDURAND

| The user/individual on the job needs to know and understand how to: |
|--|
| SA21. Avoid absenteeism |
| SA22. Act objectively , rather than impulsively or emotionally when faced with |
| difficult/stressful or emotional situations |
| SA23. Work in disciplined factory environment |
| SA24. Be punctual |
| Material and Equipment Handling |
| The user/individual on the job needs to know and understand how to: |
| SB1. Handle cutting tools and machine |
| SB2. Handle the bead wire pallets and spools |
| SB3. Handle cold feed extruder |
| SB4. Handle bead winding unit |
| SB5. Handle various types of material handling equipment like forklifts, trolleys, |
| hydraulic jacks etc. |
| SB6. The capacity to apply technology, combining the physical and sensory skills |
| needed to operate equipment with the understanding of scientific and |
| technological principles needed to explore and adapt systems. |
| Analytical Thinking |
| The user/individual on the job needs to know and understand how to: |
| SB7. Identify the problems pertaining to the sharpening of tools based on visual |
| inspection and work efficiency |
| SB8. Diagnose common problems in the machine based on visual inspection, sound, |
| etc |
| SB9. Suggest improvements(if any) in process based on experience |
| SB10. Minimal wastage of material |
| |









NOS Version Control

| NOS Code | RSC / N 1110 | | |
|---------------------|-----------------------------|------------------|----------|
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Tyre | Last reviewed on | 02/12/14 |
| Occupation | Stock/component preparation | Next review date | 02/12/15 |



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National Occupational Standard



Overview

This unit about performing bead insulation and bead building operation using the tools and machine.



Netional Occupational Standards Perform bead extrusion and building





| Unit Code | RSC / N 1111 |
|----------------------|---|
| Unit Title (Task) | Perform bead extrusion and building |
| Description | This unit is about performing bead insulation and building operation using the cutting tools and machine. |
| Scope | This unit/task covers the following: Ensure housekeeping and safety in cutting area. Set beadwire spools at let off positions Set cold feed extruder for bead compound extrusion and insulation of wire Insulate the wire using the designated die and baffle as per required number of bead wire starnds Insulate wire and build bead wire bundle ensuring number of turns and overlap Store the bead bundles with proper identifiaction |

| | 5 Store the sead sandles with proper facilitation |
|------------------------------|---|
| Performance Criteria | (PC) w.r.t. the Scope |
| Element | Performance Criteria |
| Raw material appropriateness | To be competent, the user/individual on the job must be able to: PC1. Ensure the required number of bead wire spools PC2. Ensure lab released bead compound in the strip for feeding the cold feed extruders |
| Operation | PC3. Draw bead wire from the spools through guide rollers, tensioer rolls to the extruder. PC4. Ensure that the number of wires are as per the requirement for the bead bundle code being built PC5. Draw the wire through baffle, die assembly PC6. Ensure that the cold feed extruder is redy to supply rubber for insulaton PC7. Commence coating, ensuring good coverage with NO bare wire PC8. Apply cement adhesive (on line thru a cement dip tank) in case technical specifies PC9. Pass the insualted wire through cooling drums and festooners to the wind up chuck PC10. Wind up chuck of specific diameter is used for building bead bundle with specific number if turns and overlap. PC11. Jam the loose end with on line jammer to avoid end opening PC12. The insulated wire strip is cut by mechanical cutter once each bundle coil is built and ready for extarctionfrom chuck PC13. The bead wire bundle is removed from chuck and hung on pin stands. |



Perform bead extrusion and building





| ASC / IN IIII | MINISTRY OF SKILL DEVELOPMENT & ENTIREPREMEURSHIP | forming ti |
|---------------------|---|------------|
| | PC14. The bead bundles are then identified and stored in the designated area | |
| Health & Safety | PC15. Handle the sheet and ply using hand gloves and other safety equipment. PC16. Adhere to all safety norms (such as wearing protective gloves and shoes, PC17. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | etc) |
| Knowledge and Under | rstanding (K) | |
| A. Organizational | The user/individual on the job needs to know and understand: | |
| Context | KA1. Bead insulation and building operation and its importance. | |
| (Knowledge of | KA2. Implications of poorly prepared tools. | |
| the company/ | KA3. The material disposal procedure, importance of appropriate disposal of | |
| organization and | material and implications of not following the material disposal procedure | ·. |
| its processes) | KA4. How to conduct quality and damage checks and their importance. | |
| • | KA5. Importance of identifying non-conforming products and their storage. | |
| | KA6. Risk and impact of not following defined procedures/work instructions. | |
| | KA7. The escalation matrix for reporting identified issues. | |
| | KA8. Types of documentation in the organization and their importance. | |
| | KA9. Records to be maintained and the implications of their non-maintenance. | |
| | KA10.Importance of housekeeping & good shopfloor practices | |
| | KA11.Health, safety and environment guidelines, legislations and regulations, as applicable. | |
| | KA12.Personal protection (which protective equipment to be used and how). | |
| | KA13.Impact of poor practices on health, safety and environment. | |
| | KA14.Potential hazards and actions to minimize them. | |
| | KA15. The escalation matrix and procedures for reporting hazards. | |
| | KA16.Importance of FIFO | |
| | KA17.Impact of various practices on cost, quality, productivity, delivery and safe | ty. |
| | KA18.Handover/Takeover of the equipment/work area as per organizational SO | Ρ. |
| B. Technical | The user/individual on the job needs to know and understand: | |
| Knowledge | | |
| | KB1. Bead insulation and building operation using tools and the machines. | |
| | KB2. Cleanliness and safety requirements for commencing cutting operation. | |
| | KB3. Importance of inspecting cutter blade for improper or rough cutting and a | void |
| | wrinkling of fabric due to damaged cutting blade | |
| | KB4. Operation of cutting machine (equipment working, possible setting levels | and |
| | typical processes followed for different fabric). | |
| | KB5. Functioning of extruder, dies, baffles and the cutter knives | |
| | KB6. Proper setting of machine to achieve desired dimensions | |



Netional Occupational Standards Perform bead extrusion and building





| | MINISTRY OF SKILL DEVELOPMENT 8 ENTREPRENBURSHP |
|-----------------|---|
| | KB7. Effects of improper number of wires in strand and number of turns |
| | KB8. Effect of overlap . |
| | KB9. The process and importance of quality checks. |
| | KB10. Types of defects leading to rejections and their indicators, reasons and possible |
| | solutions. |
| | KB11. Potential problems in the bead room operation. |
| | KB12. Units of measurement. |
| | KB13. Knowledge of first aid treatment to respond to injuries. |
| | KB14. Knowledge of cutting appropriate piece sizes with respect to appropriate tools |
| | and machinery. |
| Skills (S) | |
| | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: |
| | SA1. Construct simple sentences and express ideas clearly through written |
| | communication |
| | SA2. Write simle letters, email etc |
| | SA3. Fill up appropriate forms and activity logs in required format of the company |
| | SA4. Perform basic mathematical operations |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: |
| | SA5. Read and understand manuals, health and safety instructions, memos, reports, |
| | job cards etc |
| | SA6. Read images, graphs, diagrams |
| | SA7. Understand the various coding systems as per company norms |
| A. Core Skills/ | Oral Communication (Listening and Speaking skills) |
| Generic Skills | The user/individual on the job needs to know and understand how to: |
| | SA8. Express statements, opinions or information clearly so that others can hear |
| | and understand |
| | SA9. Respond appropriately to any queries |
| | SA10. Communicate with supervisor |
| | SA11. Communicate with upstream and downstream teams |
| | SA12. Work in a team and other behavioral skills required to support the small group |
| | activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | The user/individual on the job needs to know and understand how to: |
| | SA13. Practice honesty with respect to company property and time |
| | SA14. Communicate with people in a form and manner and using language that is |
| | open and respectful |
| | SA15. Resolve any difficulties in relationships with colleagues , or get help from an |
| | appropriate person, in a way that preserves goodwill and trust |



Netional Occupational Standards Perform bead extrusion and building





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|------------------------|---|
| | Motivation |
| | The user/individual on the job needs to know and understand how to: |
| | SA16. Take responsibility for completing one's own work assignment |
| | SA17. Take initiative to enhance/learn skills in ones's area of work |
| | SA18. The capacity to learn from experience in a range of settings and scenarios and |
| | the capacity to reflect on and analyse one's learning. |
| | SA19. Is open to new ways of doing things |
| | SA20. The capacity to envisage and articulate personal goals; to develop strategies |
| | and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: |
| | SA21. Avoid absenteeism |
| | SA22. Act objectively , rather than impulsively or emotionally when faced with |
| | difficult/stressful or emotional situations |
| | SA23. Work in disciplined factory environment |
| | SA24. Be punctual |
| | Material and Equipment Handling |
| | The user/individual on the job needs to know and understand how to: |
| | SB1. Handle bead wire insulator/extruder machine |
| | SB2. Handle -wire spools and palletshandle cold feed extruder |
| | SB3. Handle die and baffle |
| | SB4. Handle tape measure /diameter measuring tape |
| | SB5. Handling of various types of material handling equipment like forklifts, trolleys, |
| | hydraulic jack etc. |
| D. Duefeesiewel Chille | SB6. Handle bead bundle building machine |
| B. Professional Skills | SB7. Handle the online cutter and the end jammer |
| | SB8. Unloading the bead bundle for m the bead building chucks |
| | Analytical Thinking |
| | The user/individual on the job needs to know and understand how to: |
| | SB1. Identify the problems pertaining to the sharpening of tools based on visual |
| | inspection and work efficiency |
| | SB2. Diagnose common problems in the machine based on visual inspection, sound |
| | etc |
| | SB3. Suggest improvements(if any) in process based on experience |
| | SB4. Optimal use of material ensuring minimal wastage |



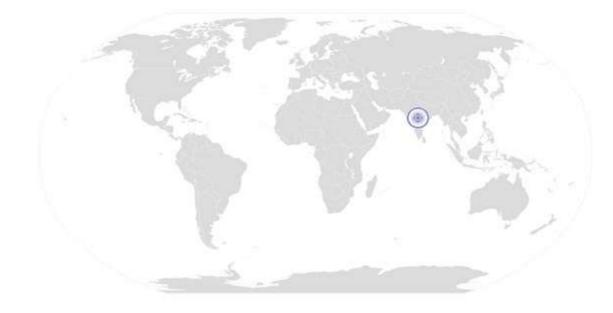






NOS Version Control

| NOS Code | RSC / N 1111 | | |
|---------------------|-----------------------------|------------------|----------|
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Tyre | Last reviewed on | 02/12/14 |
| Occupation | Stock/component preparation | Next review date | 02/12/15 |



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National Occupational Standard



Overview

This unit is about performing activities after bead building operation.



NOS National Occupational Standards





Perform Post-Bead Building Activities

| Unit Code | RSC / N 1112 |
|----------------------|--|
| Unit Title (Task) | Perform post -bead building activities |
| Description | This unit is about performing post cutting operation for cut rubber pieces |
| Scope | This unit/task covers the following: |
| | Ensuring housekeeping and safety in the work area |
| | Form appropriate batches of the of the bead bundles and store them in |
| | appropriate designated pin trucks |
| | Mark the batch for proper identification for further processing |
| | Check if the bead bundles are within the specification |
| | Put the cutting tools at designated place |
| | Arange for placing/storing the remaining portions of compound and bare wire spools properly covered for next bead insulation and building operation of the |
| | fabric at proper place |

Performance Criteria (PC) w.r.t. the Scope

| Element | Performance Criteria | | |
|-------------------|--|--|--|
| Operation | PC1. Clean tools and keep the tools at designated place after the completion of cutting operation. PC2. Check the dimension of bead wire budles –diameter, overlap length, turns and strands PC3. Ensure proper identification for better traceability PC4. Palce proper tag indicating the date and time of bead bulding to help FIFO while usage in the next stage operation PC5. Ensure no left over of the compounds and bare wires are kept well covered and are ready to use whenever needed. PC6. Bead wire bundles are so kept to ensure smooth flow for bead wrapping, apexing and flipper application PC7. Report to the supervisor if there are too much variation in the bead bundle or process related problems at bead extruders PC8. Inform supervisor if there are problems realted to machine set up and actual obtained dimensions PC9. Send bead bundles to band building or tyre building as required by specification | | |
| Material disposal | PC10. Dispose of waste material safely, as per organizational SOP. | | |



NOS Netional Occupational Standards





Perform Post-Bead Building Activities

| K3C / N IIIZ | renorm rost-beau building Activities |
|---|---|
| Batch Marking | PC11. Ensure identification and traceability by batch marking/coding for the right product as per the instructions laid down by the plant technical (in terms of code, date, time stamp). PC12. Ensure log book is maintained documenting the details of bead wire source, lot number, compound code, mixed date, batch number used to facilaitate traceability |
| Sampling | PC13. Keep random samples of bead wire spools for diameter checks PC14. Check the bead compound strip samples before commencing the extrusion to make sure it is OK to use (this is in addition to lab having approved the batches earlier) |
| Health & Safety | PC15. Handle the material using hand gloves and other safety equipment. PC16. Adhere to all safety norms (such as wearing protective gloves, shoes, safety goggles etc). PC17. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. |
| Knowledge and Unders | standing (K) |
| A. Organizational Context (Knowledge of the company / organization and its processes) | The user/individual on the job needs to know and understand: KA1. Implications of inappropriately prepared bead bundles. KA2. Significance of code marking. KA3. Importance of identifying non-conforming products and their storage. KA4. Risk and impact of not following defined procedures/work instructions. KA5. The escalation matrix and procedures for reporting identified problems. KA6. Types of documentation in the organization and their importance. KA7. Records to be maintained and the implications of their non-maintenance. KA8. Importance of housekeeping & good shopfloor practices KA9. Health, safety, and environment guidelines, legislations and regulations as applicable. KA10.Personal protection (which protective equipment to be used and how). KA11.Importance of FIFO KA12.Potential hazards and actions to minimize them. KA13.Impact of poor practices on health, safety and environment. KA14.The escalation matrix and procedures for reporting hazards. KA15.Handover/Takeover of the equipment/work area as per organizational SOP. |









Perform Post-Bead Building Activities

| RSC / N 1112 | Perform Post-Bead Building Activities |
|-----------------|--|
| | The user/individual on the job needs to know and understand: |
| | KB1. Appropriate method for keeping the bead bundles |
| | KB2. Methods for removing remaing poorly insulated wires or bead bundles . |
| | KB3. Process and importance of dimensional and quality checks. |
| | KB4. Code marking techniques. |
| B. Technical | KB5. Implications of incorrect code marking. |
| | · |
| Knowledge | KB6. Importance of aging of bead bundles |
| | KB7. Implications of inappropriate waste disposal. |
| | KB8. Types of defects leading to rejections and their indicators, reasons and |
| | possible solutions. |
| | KB9. Units of measurement. |
| | KB10. Coding systems for identification and traceability. |
| | KB11. Usage of diameter check machine and diameter tape measure |
| | KB12. Knowledge of the storage life of product |
| | KB13. The usage of placing different types of identification tags |
| Skills (S) | |
| | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: |
| | SA1. Construct simple sentences and express ideas through written communication |
| | SA2. Fill up appropriate forms and activity logs in required format of the company |
| | SA3. Perform basic mathematical operations |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: |
| | SA4. Read and understand manuals, health and safety instructions, memos, reports, |
| | job cards etc |
| | SA5. Read images, graphs, diagrams |
| A. Core Skills/ | SA6. Understand the various coding systems as per company norms |
| Generic Skills | Oral Communication (Listening and Speaking skills) |
| | The user/individual on the job needs to know and understand how to: |
| | SA7. Express statements, opinions or information clearly so that others can hear |
| | and understand |
| | SA8. Understand instructional language of the organization |
| | SA9. Respond appropriately to any queries |
| | SA10. Communicate with supervisor |
| | SA11. Communicate with upstream and downstream teams |
| | SA12. Work in a team and other behavioral skills required to support the small group |
| | activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | |









Perform Post-Bead Building Activities

| K3C / N 1112 | Perform Post-Bead Building Activities |
|------------------------|--|
| | The user/individual on the job needs to know and understand how to: |
| | SA13. Practice honesty with respect to company property and time |
| | SA14. Communicate with people in a form and manner and using language that is |
| | open and respectful |
| | SA15. Resolve any difficulties in relationships with colleagues, or get help from an |
| | appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: |
| | SA16. Take responsibility for completing one's own work assignment |
| | SA17. Take initiative to enhance/learn skills in ones's area of work |
| | SA18. The capacity to learn from experience in a range of settings and scenarios and |
| | the capacity to reflect on and analyse one's learning. |
| | SA19. Is open to new ways of doing things |
| | SA20. The capacity to envisage and articulate personal goals; to develop strategies |
| | and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: |
| | SA21. Avoid absenteeism |
| | SA22. Act objectively , rather than impulsively or emotionally when faced with |
| | difficult/stressful or emotional situations |
| | SA23. Work in disciplined factory environment |
| | SA24. Be punctual |
| | Material and Equipment Handling |
| | The user/individual on the job needs to know and understand how to: |
| | SB1. Handle bead bundle diameter checking machine. |
| | SB2. Handle built bead bundles |
| | SB3. Handle scarp bead bundles Handling of various types of material handling |
| | equipment like forklifts, trolleys, hydraulic jack etc |
| D. D. C | SB4. The capacity to apply technology, combining the physical and sensory skills |
| B. Professional Skills | needed to operate equipment with the understanding of scientific and |
| | technological principles needed to explore and adapt systems. |
| | Analytical Thinking |
| | The user/individual on the job needs to know and understand how to: |
| | SB5. Identify the problems pertaining to the sharpening of tools based on visual |
| | inspection and work efficiency |
| | inspection and work emerciney |
| | SB6. Diagnose common problems in the machine based on visual inspection, sound |
| | · · |

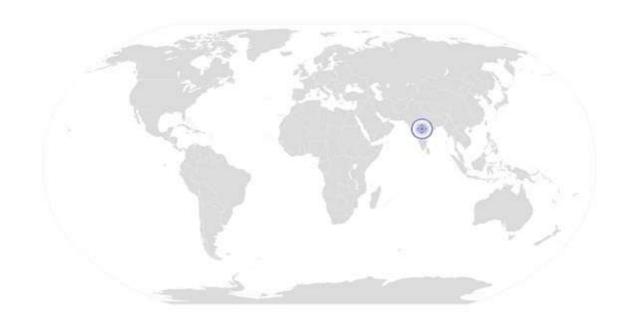








| NOS Code | RSC / N 1112 | | |
|---------------------|-----------------------------|------------------|----------|
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Tyre | Last reviewed on | 02/12/14 |
| Occupation | Stock/component preparation | Next review date | 02/12/15 |



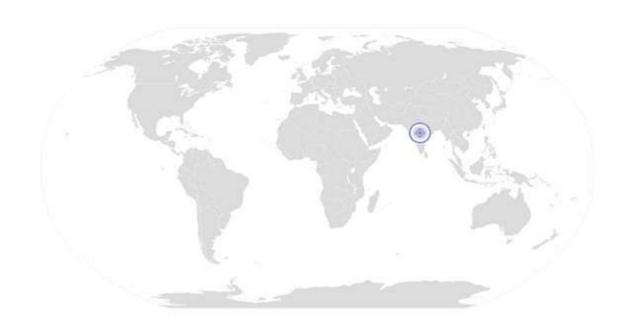








National Occupational Standard



Overview

This unit is about carrying out housekeeping



Nettonal Occupational Standards Carry Out Housekeeping Activities





| Unit Code | RSC / N 5001 | |
|----------------------|--|--|
| Unit Title (Task) | To carry out housekeeping | |
| Description | This unit is about carrying out housekeeping activities | |
| Scope | This unit/task covers the following: Preparing for housekeeping activities Carry out housekeeping activities Post housekeeping activities | |

Performance Criteria (PC) w.r.t. the Scope

| Element | Performance Criteria | | |
|------------------------------|---|--|--|
| Pre housekeeping activities | To be competent, the user/individual on the job must be able to: PC1. Inspect the area while taking into account various surfaces PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain PC3. Ensure that the cleaning equipment is in proper working condition PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces PC6. Inform the affected people about the cleaning activity PC7. Display the appropriate signage for the work being conducted PC8. Ensure that there is adequate ventilation for the work being carried out PC9. Wear the personal protective equipment required for the cleaning method and materials being used | | |
| Operations | PC10. Use the correct cleaning method for the work area, type of soiling and surface PC11. Carry out cleaning activity without disturbing others PC12. Deal with accidental damage, if any, caused while carrying out the work PC13. Report to the appropriate person any difficulties in carrying out your work PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill | | |
| Post housekeeping activities | PC15. Ensure that there is no oily substance on the floor to avoid slippage PC16. Ensure that no scrap material is lying around | | |



Netland Occupational Standards Carry Out Housekeeping Activities





| N3C / N 3001 | MINISTRY OF SKILL DEVELOPMENT & ENTREPRENEURSHIP |
|---------------------------------|--|
| | PC17. Maintain and store housekeeping equipment and supplies |
| | PC18. Follow workplace procedures to deal with any accidental damage |
| | caused during the cleaning process |
| | PC19. Ensure that, on completion of the work, the area is left clean and dry |
| | and meets requirements |
| | PC20. Return the equipment, materials and personal protective equipment |
| | that were used to the right places making sure they are clean, safe and securely stored |
| | PC21. Dispose the waste garnered from the activity in an appropriate manner |
| | PC22. Dispose of used and un-used solutions according to manufacturer's |
| | instructions, and clean the equipment thoroughly |
| | PC23. Maintain schedules and records for housekeeping duty |
| General | PC24. Replenish any necessary supplies or consumables |
| | |
| Knowledge and Understand | ding (K) |
| | The user/individual on the job needs to know and understand: |
| | KB1. The levels of hygiene required by workplace and why it is important to |
| | maintain them during your work |
| | KB2. How to inspect a work area to decide what cleaning it needs |
| | KB3. Methods and materials that used for cleaning variety of surfaces |
| | KB4. The types of cleansing agents that are not to be mixed together |
| | KB5. The correct method for cleaning equipment and/or machinery used |
| | during your work |
| | KB6. The importance of personal protective equipment |
| | KB7. Appropriate personal protective equipment for the work area, cleaning |
| | equipment, tools, materials and chemicals used |
| B. Technical | KB8. The correct sequence for cleaning the work area |
| Knowledge | KB9. The time taken by the treatment to work |
| | KB10. The time taken by the treatment to work KB10. The importance of following manufacturer's instructions on cleaning |
| | agents |
| | KB11. The most appropriate place to carry out test cleans and why this should |
| | be done before applying treatments |
| | KB12. The importance of applying treatments evenly and the effect of not |
| | doing this |
| | KB13. Process of cleaning the surfaces without causing injury or damage |
| | |
| | KB14. The method to check the treated surface and equipment on completion |
| | of cleaning KR15 Presedures for reporting any unidentified spiling |
| | KB15. Procedures for reporting any unidentified soiling |
| | KB16. Procedures for disposing off waste |
| | KB17. Procedures for disposing off or storing personal protective equipment |



Netional Occupational Bundards Carry Out Housekeeping Activities





| | KB18. Escalation procedures for soils or stains that could not be removed |
|--------------------------------|--|
| Skills (S) | |
| A. Core Skills/ Generic Skills | Writing Skills The user/ individual on the job needs to know and understand how to: SA1. Construct simple sentences and express ideas clearly through written communication SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company SA3. Write simple letters, mails, etc SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes Reading and Understanding Skills The user/individual on the job needs to know and understand how to: SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc SA6. Read images, graphs, diagrams SA7. Understand the various coding systems as per company norms Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA8. Express statements, opinions or information clearly so that others can hear and understand SA9. Respond appropriately to any queries SA10. Communicate with supervisor SA11. Communicate with upstream and downstream teams SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Schemal) |
| | Integrity The way / in dividual on the integrate data larger and an elevation data and a second |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one's own work assignment |









Carry Out Housekeeping Activities

SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.

SA19. Is open to new ways of doing things

SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.

Reliability

The user/individual on the job needs to know and understand how to:

SA21. Avoid absenteeism

SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations

SA23. Work in disciplined factory environment

SA24. Be punctual



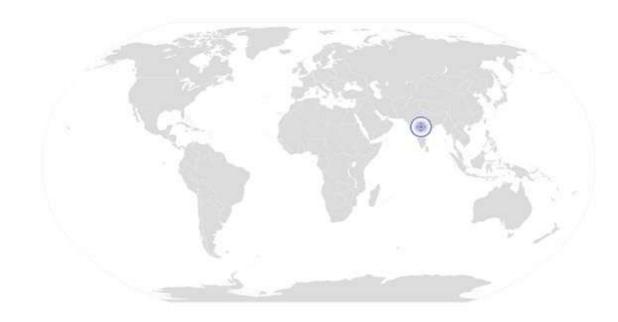








| NOS Code | RSC / N 5001 | | |
|---------------------|-----------------------------|------------------|----------|
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Tyre | Last reviewed on | 14/06/14 |
| Occupation | Stock/component preparation | Next review date | 14/06/15 |

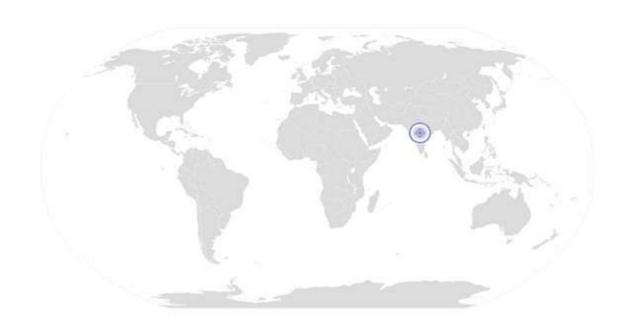








National Occupational Standard



Overview

This unit is about reporting and documentation



Nettonal Occupational Standards To Carry Out Reporting And Documention





| | & ентрериемециян <i>р</i> |
|-----------------------------|---|
| Unit Code | RSC / N 5002 |
| Unit Title (Task) | To carry out reporting and documentation |
| Description | This unit is about carrying out reporting and documentation |
| Scope | This unit/task covers the following: |
| | Reporting of data/problem/incidents etc |
| | Documentation |
| | Information Security |
| Performance Criteria (F | PC) w.r.t. the Scope |
| Element | Performance Criteria |
| Reporting | To be competent, the user/individual on the job must be able to: PC1. Report data/problems/incidents as applicable in a timely manner PC2. Report to the appropriate authority as laid down by the company PC3. Follow reporting procedures as prescribed by the company |
| Recording and Documentation | PC4. Identify documentation to be completed relating to one's role PC5. Record details accurately an appropriate format PC6. Complete all documentation within stipulated time according to company procedure PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly PC8. Make sure documents are available to all appropriate authorities to inspect |
| Information Security | PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures PC10. Inform the appropriate authority of requests for information received |
| Knowledge and Unders | tanding (K) |
| | The user/individual on the job needs to know and understand: |
| B. Technical Knowledge | KB1. Different methods of recording information KB2. Various documents that need to be maintained KB3. Company procedure for filling/maintaining up the documents KB4. Procedures for reporting to the appropriate authority KB5. Procedures for recording damage, breakages etc |

KB6. Reporting incidents where standard operating procedures are not followed

KB8. How to maintain complete documentation accurately and within agreed

KB7. The importance of complete and accurate documentation



Netheral Occupational Standards To Carry Out Reporting And Documention





| | & ENTREPRENEURSHP |
|-----------------|--|
| | timescales |
| | KB9. The importance of ensuring that the documents are correct |
| | KB10. The actions to be taken if the documents are not correct |
| | KB11. The importance of maintaining the security and confidentiality of recorded |
| | information |
| | KB12. Procedures to maintain confidentiality of information |
| | KB13. The appropriate method for responding to requests for information |
| | KB14. The reporting procedures to followed before disclosing information to any |
| | outside party |
| Skills (S) | |
| | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: |
| | SA1. Construct simple sentences and express ideas clearly through written |
| | communication |
| | SA2. Fill up appropriate technical forms, process charts, activity logs in required |
| | format of the company |
| | SA3. Write simple letters, mails, etc |
| | SA4. Perform functional mathematical operations, including apply basic |
| | mathematical principles, such as numbers and space, and techniques such as |
| | estimation and approximation, for practical purposes |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: |
| A. Core Skills/ | SA5. Read and understand manuals, health and safety instructions, memos, reports, |
| Generic Skills | job cards etc |
| Generic Skins | SA6. Read images, graphs, diagrams |
| | SA7. Understand the various coding systems as per company norms |
| | Oral Communication (Listening and Speaking skills) |
| | The user/individual on the job needs to know and understand how to: |
| | SA8. Express statements, opinions or information clearly so that others can hear |
| | and understand |
| | SA9. Respond appropriately to any queries |
| | SA10. Communicate with supervisor |
| | SA11. Communicate with upstream and downstream teams |
| | SA12. Work in a team and other behavioral skills required to support the small group |
| | activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | |



Netheral Occupational Standards Carry Out Reporting And Docum





| To Carry Out Reporting And Documention | |
|--|--|
|--|--|

The user/individual on the job needs to know and understand how to:

- SA13. Practice honesty with respect to company property and time
- SA14. Communicate with people in a form and manner and using language that is open and respectful
- SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust

Motivation

The user/individual on the job needs to know and understand how to:

- SA16. Take responsibility for completing one's own work assignment
- SA17. Take initiative to enhance/learn skills in ones's area of work
- SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
- SA19. Is open to new ways of doing things
- SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.

Reliability

The user/individual on the job needs to know and understand how to:

- SA21. Avoid absenteeism
- SA22. Act objectively, rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
- SA23. Work in disciplined factory environment
- SA24. Be punctual



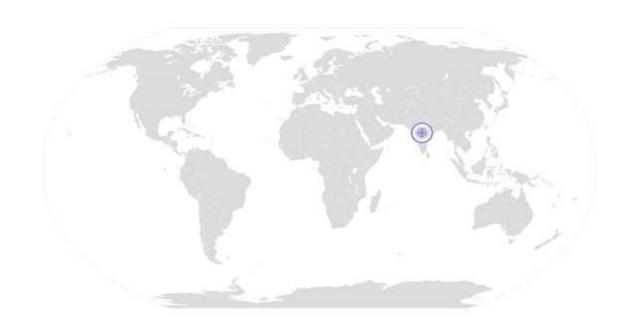






NOS Version Control

| NOS Code | RSC / N 5002 | | |
|---------------------|-----------------------------|------------------|----------|
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Tyre | Last reviewed on | 14/06/14 |
| Occupation | Stock/component preparation | Next review date | 14/06/15 |











To Carry Out Problem Identification And Escalation

National Occupational Standard



Overview

This unit is about carrying out quality checks



NOS





To Carry Out Problem Identification And Escalation

| RSC / N 5004 | To Carry Out Problem Identification And Escalation |
|---------------------------|---|
| Unit Code | RSC / N 5003 |
| Unit Title (Task) | To carry out quality checks |
| Description | This unit is about carrying out quality control activities |
| Scope | This unit/task covers the following: Carrying out quality checks to identify problems Take corrective actions Reporting the results |
| Performance Criteria | (PC) w.r.t. the Scope |
| Element | Performance Criteria |
| Inspection | To be competent, the user/individual on the job must be able to: PC1. Ensure that total range of checks are regularly and consistently performed PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required |
| Analysis | PC3. Identify non-conformities to quality assurance standards PC4. Identify potential causes of non-conformities to quality assurance standards PC5. Identify impact on final product due to non-conformance to company standards PC6. Evaluating the need for action to ensure that problems do not recur PC7. Suggest corrective action to address problem PC8. Review effectiveness of corrective action |
| Reporting | PC9. Interpret the results of the quality check correctly PC10. Take up results of the findings with QC in charge/appropriate authority. PC11. Take up the results of the findings within stipulated time PC12. Record of results of action taken PC13. Record adjustments not covered by established procedures for future reference PC14. Review effectiveness of action taken PC15. Follow reporting procedures where the cause of defect cannot be identified |
| Knowledge and Unde | erstanding (K) |
| B. Technical Knowledge | The user/individual on the job needs to know and understand: KB1. The importance of quality control procedures KB2. Relevance and importance of activities and how they contribute to the achievement of the quality objectives, |









To Carry Out Problem Identification And Escalation

| RSC / N 5004 | To Carry Out Problem Identification And Escalation |
|-----------------|--|
| | KB3. Proper procedure for selecting the material/product and performing quality |
| | checks without affecting the material |
| | KB4. Availability of work instructions, as necessary, |
| | KB5. Characteristics of the product/material |
| | KB6. Use of suitable equipment |
| | KB7. Availability and use of monitoring and measuring devices, |
| | KB8. Requirements of records |
| | KB9. Importance of maintaining accurate up-to-date records |
| | KB10. The need to report within the stipulated time |
| | KB11. Implications of inaccurate measuring and testing instruments and equipment |
| | KB12. The cost of non-conformance to quality standards |
| | KB13. Implications (impact on internal/external customers) of defective products, |
| | materials or components |
| | materials of components |
| Skills (S) | |
| | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: |
| | SA1. Construct simple sentences and express ideas clearly through written |
| | communication |
| | |
| | SA2. Fill up appropriate technical forms, process charts, activity logs in required |
| | format of the company |
| | SA3. Write simple letters, mails, etc |
| | SA4. Perform functional mathematical operations, including apply basic |
| | mathematical principles, such as numbers and space, and techniques such as |
| | estimation and approximation, for practical purposes |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: |
| A. Core Skills/ | SA5. Read and understand manuals, health and safety instructions, memos, reports, |
| Generic Skills | job cards etc |
| Generic Skins | SA6. Read images, graphs, diagrams |
| | SA7. Understand the various coding systems as per company norms |
| | Oral Communication (Listening and Speaking skills) |
| | oral communication (disterning and speaking skins) |
| | The user/individual on the job needs to know and understand how to: |
| | SA8. Express statements, opinions or information clearly so that others can hear |
| | and understand |
| | SA9. Respond appropriately to any queries |
| | SA10. Communicate with supervisor |
| | SA11. Communicate with upstream and downstream teams |
| | SA12. Work in a team and other behavioral skills required to support the small group |
| | activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | |
| | |









To Carry Out Problem Identification And Escalation

The user/individual on the job needs to know and understand how to:

- SA13. Practice honesty with respect to company property and time
- SA14. Communicate with people in a form and manner and using language that is open and respectful
- SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust

Motivation

The user/individual on the job needs to know and understand how to:

- SA16. Take responsibility for completing one's own work assignment
- SA17. Take initiative to enhance/learn skills in ones's area of work
- SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
- SA19. Is open to new ways of doing things
- SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.

Reliability

The user/individual on the job needs to know and understand how to:

- SA21. Avoid absenteeism
- SA22. Act objectively, rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
- SA23. Work in disciplined factory environment
- SA24. Be punctual





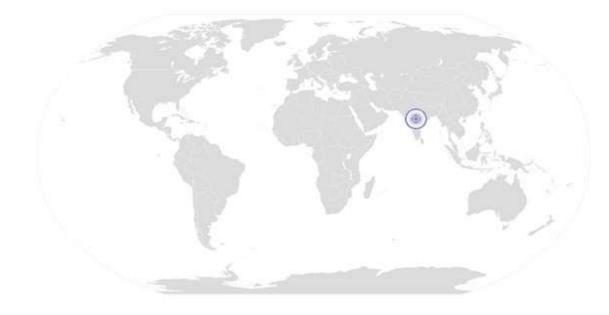




To Carry Out Problem Identification And Escalation

NOS Version Control

| NOS Code | RSC / N 5003 | | | | | | |
|---------------------|-----------------------------|--------------------|----------|--|--|--|--|
| Credits(NSQF) | TBD | Version number 1.0 | | | | | |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 | | | | |
| Industry Sub-sector | Tyre | Last reviewed on | 14/06/14 | | | | |
| Occupation | Stock/component preparation | Next review date | 14/06/15 | | | | |



Back to QP







National Occupational Standard



Overview

This unit is about problem identification and escalation



NOS





To Carry Out Problem Identification And Escalation

| Unit Code | RSC / N 5004 |
|----------------------|--|
| Unit Title (Task) | To carry out problem identification and escalation |
| Description | This unit is about problem identification and escalation |
| Scope | This unit/task covers the following: |
| | Identify problems across: |
| | - Raw materials |
| | - Compounds |
| | - Product |
| | - Equipment |
| | - Others |
| | Identify solutions to problems |
| | Take corrective action |
| | Escalation of unresolved identified problems |

Performance Criteria (PC) w.r.t. the Scope

| Element | Performance Criteria |
|---------------------------|---|
| Problem Identification | To be competent, the user/individual on the job must be able to: PC1. Identify defects/indicators of problems PC2. Identify any wrong practices that may lead to problems PC3. Identify practices that may impact the final product quality PC4. Identify if the problem has occurred before PC5. Identify other operations that might be impacted by the problem PC6. Ensure that no delays are caused as a result of failure to escalate problems |
| Necessary Action | PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required) PC8. Consider possible reasons for identification of problems PC9. Consider applicable corrections and formulate corrective action PC10. Formulate action in a timely manner PC11. Communicate problem/remedial action to appropriate parties PC12. Take corrective action in a timely manner PC13. Take corrective action for problems identified according to the company procedures PC14. Report/document problem and corrective action in an appropriate manner PC15. Monitor corrective action PC16. Evaluate implementation of corrective action taken to determine if the problem has been resolved |









| C / N 5004 | To Carry Out Problem Identification And Escalation |
|------------|--|
|------------|--|

| RSC / N 5004 | To Carry Out Problem Identification And Escalation |
|---------------------|--|
| | PC17. Ensure that corrective action selected is viable and practical |
| | PC18. Ensure that correct solution is identified to an identified problem |
| | PC19. Take corrective action for problems identified according to the company |
| | procedures |
| | PC20. Ensure that no delays are caused as a result of failure to take necessary action |
| | PC21. Escalate problem as per laid down escalation matrix |
| Dualdan Faralatian | PC22. Escalate the problem within stipulated time |
| Problem Escalation | PC23. Escalate the problem in an appropriate manner |
| | PC24. Ensure that no delays are caused as a result of failure to escalate problems |
| Knowledge and Under | rstanding (K) |
| | The user/individual on the job needs to know and understand: |
| | KB1. Indicators of problems |
| | KB2. The working of the equipment and accessories(if applicable) |
| | KB3. The impact of operations on the user and equipment(if applicable) |
| | KB4. The impact of operations on the final product (if applicable) |
| | KB5. The effect of not rectifying the problems identified |
| | KB6. The reason for the occurrence of previous problems |
| B. Technical | KB7. Measures and steps that have been taken to address the previous problems |
| Knowledge | KB8. Possible solutions for various problems |
| | KB9. The correct method for carrying out corrective actions outlined for each problem |
| | KB10. The impact of not carrying out the corrective actions |
| | KB11. The documentation procedure for recording such problems, as per company |
| | norms |
| | KB12. The escalation matrix for reporting problems |
| | KB13. Escalation matrix for reporting unresolved problems |
| | KB14. The time frame within which in which each problem needs to be escalated |
| | KB15. Manner in which each problem needs to be escalated |
| Skills (S) | |
| | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: |
| | SA1. Construct simple sentences and express ideas clearly through written |
| A. Core Skills/ | communication |
| Generic Skills | SA2. Fill up appropriate technical forms, process charts, activity logs in required |
| Generic Skills | format of the company |
| | SA3. Write simple letters, mails, etc |
| | SA4. Perform functional mathematical operations, including apply basic |
| | mathematical principles, such as numbers and space, and techniques such as |
| | estimation and approximation, for practical purposes |









To Carry Out Problem Identification And Escalation

Reading and Understanding Skills

The user/individual on the job needs to know and understand how to:

- SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
- SA6. Read images, graphs, diagrams
- SA7. Understand the various coding systems as per company norms

Oral Communication (Listening and Speaking skills)

The user/individual on the job needs to know and understand how to:

- SA8. Express statements, opinions or information clearly so that others can hear and understand
- SA9. Respond appropriately to any queries
- SA10. Communicate with supervisor
- SA11. Communicate with upstream and downstream teams
- SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)

Integrity

The user/individual on the job needs to know and understand how to:

- SA13. Practice honesty with respect to company property and time
- SA14. Communicate with people in a form and manner and using language that is open and respectful
- SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust

Motivation

The user/individual on the job needs to know and understand how to:

- SA16. Take responsibility for completing one's own work assignment
- SA17. Take initiative to enhance/learn skills in ones's area of work
- SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
- SA19. Is open to new ways of doing things
- SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.

Reliability

The user/individual on the job needs to know and understand how to:

- SA21. Avoid absenteeism
- SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
- SA23. Work in disciplined factory environment
- SA24. Be punctual





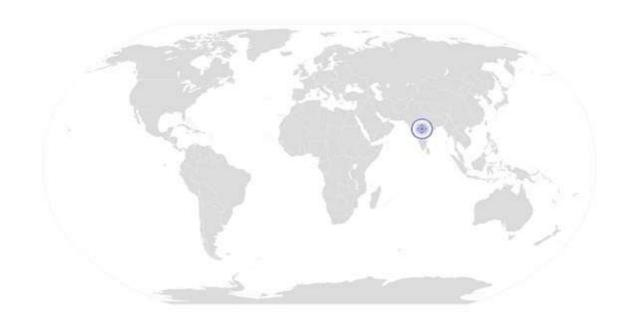




To Carry Out Problem Identification And Escalation

NOS Version Control

| NOS Code | RSC / N 5004 | | | | | | |
|---------------------|-----------------------------|------------------|----------|--|--|--|--|
| Credits(NSQF) | TBD | Version number | 1.0 | | | | |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 | | | | |
| Industry Sub-sector | Tyre | Last reviewed on | 14/06/14 | | | | |
| Occupation | Stock/component preparation | Next review date | 14/06/15 | | | | |



CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Bead Room Operator

Qualification Pack RSC/ Q 1104

Sector Skill Council Rubber Skill Development Council

Guidelines for Assessment

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaulations for skill practical for every student at each examination/training center based on this criteria
- 5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

| | | | | | Marks Allocation | | |
|-----------------|--------------|---|-------|--------|------------------|--|--|
| NOS | Elements | Performance Criteria | Total | Theory | Practical | | |
| RSC / N | | PC1. Ensure the functioning of bead insulator (cold feed extruder) | 6 | 6 | 0 | | |
| 1110 Prepare | Equipment | PC2. Ensure that the tools are clean and well sharpened. | 6 | 6 | 0 | | |
| material, | l, readiness | PC3. Set parameters for the machine as per the organizational SOP. | 10 | 0 | 10 | | |
| tools and | | PC4. Place the hand tools on a safe location. | 14 | 6 | 8 | | |
| machine | | PC5. Check the sharpness of the bead wire cutter for the cutting purpose. | 8 | 0 | 8 | | |

| for bead | | PC6. Ensure that the bead assembly units/chucks are in operational condition | 6 | 6 | 0 |
|----------------|----------------------------|---|-----|----|----|
| building | | PC7. Ensure that bead wire spools are approved by the laboratory. | 6 | 6 | 0 |
| | Raw material appropriatene | PC8. Check the availability of lab released bead insulation compound available for bead wire insulation . | 6 | 6 | 0 |
| | SS | PC9. Ensure that the bead wire insulation compound is available in the strip form for suitabilioty to feed the cold feed extruders | 6 | 6 | 0 |
| | | PC10. Ensure the use of certified/tested wire cutting hand tools and machine and check their functioning. | 10 | 6 | 4 |
| | Health & | PC11. Adhere to all safety norms (such as wearing protective gloves, masks and shoes). | 12 | 6 | 6 |
| | Safety | PC12. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 10 | 6 | 4 |
| | | | 100 | 60 | 40 |
| | Raw material | PC1. Ensure the required number of bead wire spools | 4 | 4 | 0 |
| | appropriatene ss | PC2. Ensure lab released bead compound in the strip for feeding the cold feed extruders | 6 | 4 | 2 |
| | | PC3. Draw bead wire from the spools through guide rollers , tensioer rolls to the extruder . | 6 | 2 | 4 |
| RSC / | | PC4. Ensure that the number of wires are as per the requirement for the bead bundle code being built | 6 | 2 | 4 |
| 1111 | | PC5. Draw the wire through baffle ,die assembly | 6 | 2 | 4 |
| Perform | | PC6. Ensure that the cold feed extruder is redy to supply rubber for insulaton | 6 | 2 | 4 |
| bead extrusion | | PC7. Commence coating , ensuring good coverage with NO bare wire | 6 | 2 | 4 |
| | Operation | | | | |
| and | Operation | PC8. Apply cement adhesive (on line thru a cement dip tank) in case technical specifies | 6 | 2 | 4 |
| | Operation | | 6 | 2 | 4 |
| and | Operation | specifies PC9. Pass the insualted wire through cooling drums and festooners to the wind | _ | | |
| and | Operation | specifies PC9. Pass the insualted wire through cooling drums and festooners to the wind up chuck PC10. Wind up chuck of specific diameter is used for building bead bundle with | 6 | 2 | 4 |

| | | is built and ready for extarctionfrom chuck | | | |
|------------------|---|---|-----|----|----|
| | | PC13. The bead wire bundle is removed from chuck and hung on pin stands. | 6 | 2 | 4 |
| | | PC14. The bead bundles are then identified and stored in the designated area | 6 | 2 | 4 |
| | | PC15. Handle the sheet and ply using hand gloves and other safety equipment. | 6 | 2 | 4 |
| | Health & | PC16. Adhere to all safety norms (such as wearing protective gloves and shoes, etc) | 6 | 2 | 4 |
| | Safety | PC17. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 6 | 4 | 2 |
| | | | 100 | 40 | 60 |
| | | PC1. Clean tools and keep the tools at designated place after the completion of cutting operation. | 4 | 4 | 0 |
| | Operation | PC2. Check the dimension of bead wire budles –diameter , overlap length ,turns and strands | 9 | 5 | 4 |
| | | PC3. Ensure proper identification for better traceability | 7 | 4 | 3 |
| | | PC4. Palce proper tag indicating the date and time of bead building to help FIFO while usage in the next stage operation | 8 | 5 | 3 |
| RSC / N 1112 | | PC5. Ensure no left over of the compounds and bare wires are kept well covered and are ready to use whenever needed. | 8 | 4 | 4 |
| Perform Post- | | PC6. Bead wire bundles are so kept to ensure smooth flow for bead wrapping, apexing and flipper application | 8 | 4 | 4 |
| Bead Building | | PC7. Report to the supervisor if there are too much variation in the bead bundle or process related problems at bead extruders | 2 | 2 | 0 |
| Activities | PC8. Inform supervisor if there are problems realted actual obtained dimensions | PC8. Inform supervisor if there are problems realted to machine set up and actual obtained dimensions | 2 | 2 | 0 |
| | | PC9. Send bead bundles to band building or tyre building as required by specification | 2 | 2 | 0 |
| | Material disposal | PC10. Dispose of waste material safely, as per organizational SOP. | 8 | 4 | 4 |
| | Batch Marking | PC11. Ensure identification and traceability by batch marking/coding for the right product as per the instructions laid down by the plant technical (in terms of code, date, time stamp). | 8 | 4 | 4 |

| | | PC12. Ensure log book is maintained documenting the details of bead wire source, lot number, compound code, mixed date, batch number used to facilaitate traceability | 8 | 4 | 4 |
|------------------|----------------------------|---|-----|----|----|
| | | PC13. Keep random samples of bead wire spools for diameter checks | 2 | 2 | 0 |
| | Sampling | PC14. Check the bead compound strip samples before commencing the extrusion to make sure it is OK to use (this is in addition to lab having approved the batches earlier) | 6 | 2 | 4 |
| | | PC15. Handle the material using hand gloves and other safety equipment. | 6 | 4 | 2 |
| | Health & | PC16. Adhere to all safety norms (such as wearing protective gloves, shoes, safety goggles etc). | 8 | 4 | 4 |
| | Safety | PC17. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 4 | 4 | 0 |
| | | | 100 | 60 | 40 |
| | | PC1. Inspect the area while taking into account various surfaces | 3 | 3 | 0 |
| | | PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain | 3 | 3 | 0 |
| | | PC3. Ensure that the cleaning equipment is in proper working condition | 3 | 3 | 0 |
| | Pre | PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person | 3 | 3 | 0 |
| RSC/N50 01 To | housekeeping activities | PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces | 3 | 3 | 0 |
| Carry Out | | PC6. Inform the affected people about the cleaning activity | 2 | 2 | 0 |
| Houseke | | PC7. Display the appropriate signage for the work being conducted | 3 | 3 | 0 |
| eping | | PC8. Ensure that there is adequate ventilation for the work being carried out | 3 | 3 | 0 |
| | | PC9. Wear the personal protective equipment required for the cleaning method and materials being used | 3 | 3 | 0 |
| | | PC10. Use the correct cleaning method for the work area, type of soiling and surface | 3 | 3 | 0 |
| | Operations | PC11. Carry out cleaning activity without disturbing others | 3 | 3 | 0 |
| | | PC12. Deal with accidental damage, if any, caused while carrying out the work | 3 | 3 | 0 |

| | | PC13. Report to the appropriate person any difficulties in carrying out your work | 3 | 3 | 0 |
|-------------------|----------------------------|---|-----|----|----|
| | | PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill | 3 | 3 | 0 |
| | | PC15. Ensure that there is no oily substance on the floor to avoid slippage | 9 | 3 | 6 |
| | | PC16. Ensure that no scrap material is lying around | 9 | 3 | 6 |
| | | PC17. Maintain and store housekeeping equipment and supplies | 3 | 3 | 0 |
| | | PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process | 3 | 3 | 0 |
| | Post housekeeping | PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements | 8 | 2 | 6 |
| | activities | PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored | 3 | 3 | 0 |
| | | PC21. Dispose the waste garnered from the activity in an appropriate manner | 9 | 3 | 6 |
| | | PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly | 9 | 3 | 6 |
| | Commit | PC23. Maintain schedules and records for housekeeping duty | 3 | 3 | 0 |
| | General | PC24. Replenish any necessary supplies or consumables | 3 | 3 | 0 |
| | | | 100 | 70 | 30 |
| | | PC1. Report data/problems/incidents as applicable in a timely manner | 12 | 8 | 4 |
| | Reporting | PC2. Report to the appropriate authority as laid down by the company | 12 | 8 | 4 |
| DCC/NIEG | | PC3. Follow reporting procedures as prescribed by the company | 12 | 8 | 4 |
| RSC/N50 02 To | | PC4. Identify documentation to be completed relating to one's role | 10 | 6 | 4 |
| Carry Out | | PC5. Record details accurately an appropriate format | 16 | 6 | 10 |
| Reportin g And | Recording and Documentatio | PC6. Complete all documentation within stipulated time according to company procedure | 14 | 4 | 10 |
| Documen tation | n | PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly | 6 | 4 | 2 |
| | | PC8. Make sure documents are available to all appropriate authorities to inspect | 6 | 4 | 2 |

| | Information Security | PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures | 6 | 6 | 0 |
|------------------|---------------------------|--|-----|----|----|
| | | PC10. Inform the appropriate authority of requests for information received | 6 | 6 | 0 |
| | | | 100 | 60 | 40 |
| | | PC1. Ensure that total range of checks are regularly and consistently performed | 24 | 10 | 14 |
| | Inspection | PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required | 24 | 10 | 14 |
| | | PC3. Identify non-conformities to quality assurance standards | 6 | 4 | 2 |
| | | PC4. Identify potential causes of non-conformities to quality assurance standards | 5 | 3 | 2 |
| | Analysis | PC5. Identify impact on final product due to non-conformance to company standards | 5 | 3 | 2 |
| RSC/N50 | | PC6. Evaluating the need for action to ensure that problems do not recur | 6 | 4 | 2 |
| 03 To | | PC7. Suggest corrective action to address problem | 5 | 3 | 2 |
| Carry Out | | PC8. Review effectiveness of corrective action | 5 | 3 | 2 |
| Quality | Reporting P | PC9. Interpret the results of the quality check correctly | 4 | 4 | 0 |
| Checks | | PC10. Take up results of the findings with QC in charge/appropriate authority. | 3 | 3 | 0 |
| | | PC11. Take up the results of the findings within stipulated time | 3 | 3 | 0 |
| | | PC12. Record of results of action taken | 3 | 3 | 0 |
| | | PC13. Record adjustments not covered by established procedures for future reference | 3 | 3 | 0 |
| | | PC14. Review effectiveness of action taken | 2 | 2 | 0 |
| | | PC15. Follow reporting procedures where the cause of defect cannot be identified | 2 | 2 | 0 |
| | | | 100 | 60 | 40 |
| | | PC1. Identify defects/indicators of problems | 7 | 4 | 3 |
| RSC/N50 | | PC2. Identify any wrong practices that may lead to problems | 6 | 3 | 3 |
| 04 To | Problem Identification | PC3. Identify practices that may impact the final product quality | 6 | 3 | 3 |
| Carry Out | identification | PC4. Identify if the problem has occurred before | 5 | 3 | 2 |
| Problem | | PC5. Identify other operations that might be impacted by the problem | 6 | 4 | 2 |

| Identifica | | PC6. Ensure that no delays are caused as a result of failure to escalate problems | 5 | 3 | 2 |
|----------------------------|-----------------------|---|-----|----|----|
| tion And Escalatio n | | PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required) | 8 | 5 | 3 |
| | | PC8. Consider possible reasons for identification of problems | 8 | 5 | 3 |
| | | PC9. Consider applicable corrections and formulate corrective action | 3 | 3 | 0 |
| | | PC10. Formulate action in a timely manner | 3 | 3 | 0 |
| | | PC11. Communicate problem/remedial action to appropriate parties | 7 | 5 | 2 |
| | Necessary Action | PC12. Take corrective action in a timely manner | 2 | 2 | 0 |
| | | PC13. Take corrective action for problems identified according to the company procedures | 2 | 2 | 0 |
| | | PC14. Report/document problem and corrective action in an appropriate manner | 8 | 5 | 3 |
| | | PC15. Monitor corrective action | 2 | 2 | 0 |
| | | PC16. Evaluate implementation of corrective action taken to determine if the problem has been resolved | 2 | 2 | 0 |
| | | PC17. Ensure that corrective action selected is viable and practical | 2 | 2 | 0 |
| | | PC18. Ensure that correct solution is identified to an identified problem | 2 | 2 | 0 |
| | | PC19. Take corrective action for problems identified according to the company procedures | 1 | 1 | 0 |
| | | PC20. Ensure that no delays are caused as a result of failure to take necessary action | 1 | 1 | 0 |
| | Problem Escalation | PC21. Escalate problem as per laid down escalation matrix | 4 | 3 | 1 |
| | | PC22. Escalate the problem within stipulated time | 4 | 3 | 1 |
| | | PC23. Escalate the problem in an appropriate manner | 3 | 2 | 1 |
| | | PC24. Ensure that no delays are caused as a result of failure to escalate problems | 3 | 2 | 1 |
| | | | 100 | 70 | 30 |