Contents

What are Occupational Standards(OS)?

➢ OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

➢ OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualifications Pack- Calendering Supervisor

SECTOR: RUBBER INDUSTRY

SUB-SECTOR: 1. Tyre 2. Non-tyre

OCCUPATION: Calendering

REFERENCE ID: RSC/ Q 0701

ALIGNED TO: NCO-2004/NIL

Brief Job Description: A Calendering Supervisor is responsible to supervise the process of calendering of gum or coating of reinforcement fabric /wire carried out through either three or four roll straight and/or offset calendars , the other auxillary equipments in the calendar train and the compound feeding equipments. He is responsible to monitor and manage the calendering area w.r.t machines, equipments, manpower and material.

Personal Attributes: This job requires the individual to have good leadership qualities. He should have strong reasoning and analytical mind set. He should be able to delegate task appropriately considering the ability and availability of manpower in his team. He should be authoritative in delivering commands for work implementation. He should possess effective time management skill for getting the work done in a given time frame . He should keep the team members motivated for carrying out operations efficiently and learning new methods.
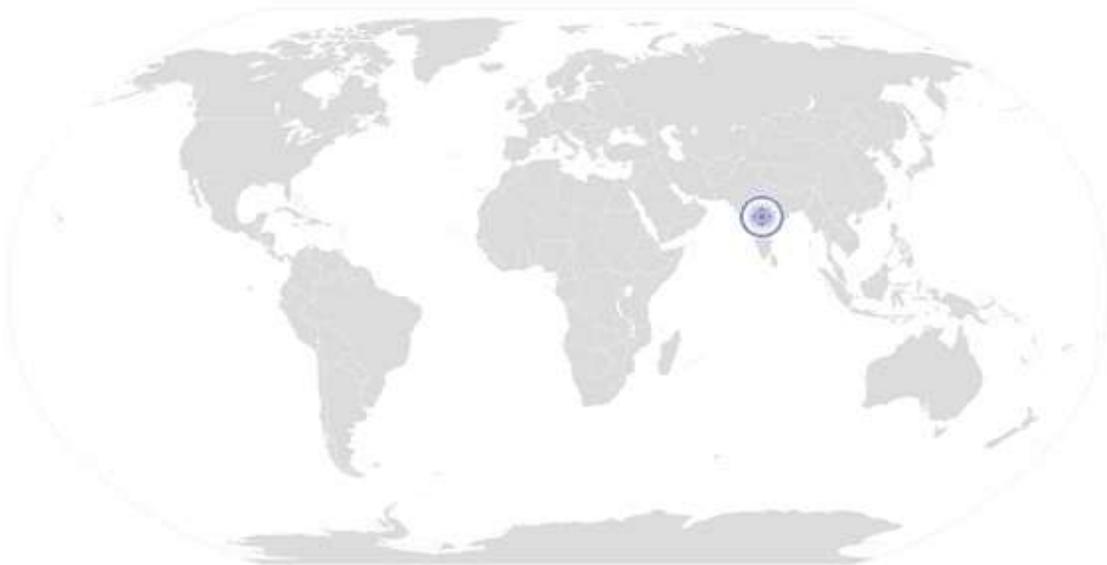
Job Details	Qualifications Pack Code	RSC/ Q 0701		
	Job Role	Calendering Supervisor		
	Credits(NSQF)	TBD	Version number	1.0
	Sector	Rubber Manufacturing	Drafted on	02/12/14
	Sub-sector	Tyre and Non- tyre	Last reviewed on	02/12/14
	Occupation	Calendering	Next review date	02/12/15
	NSQC Clearnace on	20/07/2015		

Job Role	Calendering Supervisor
Role Description	A Calendering Supervisor is responsible to supervise the process of calendering of gum or coating of reinforcement fabric /wire carried out through either three or four roll straight and/or offset calendars , the other auxillary equipments in the calendar train and the compound feeding equipments. He is responsible to monitor and manage the calendering area w.r.t machines, equipments, manpower and material
NSQF level Minimum Educational Qualifications* Maximum Educational Qualifications*	5 XII/Diploma/ITI/Graduate in Science Post Graduate in Science
Training (Suggested but not mandatory)	Training on latest machines/equipments and human resource management
Minimum Job Entry Age	18 years
Experience	Worked for minimum 5 years in the roles related to calendering operations
Applicable National Occupational Standards (NOS)	**Compulsory:** 1. RSC/ N 0708 (Supervise the preparatory activities for calendering) 2. RSC/N 0709 (Supervise the calendering operations) 3. RSC/N 0710 (Conduct post-calendering supervisory operation) 4. RSC/ N 5001 (To carry out housekeeping) 5. RSC/ N 5002 (To carry out reporting and documentation) 6. RSC/ N 5003 (To carry out quality checks) 7. RSC/ N 5004 (To carry out problem identification and escalation) **Optional:** 8. NA
Performance Criteria	As described in the relevant OS units

2

Definitions

Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Job Role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
OS	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
NOS	NOS are Occupational Standards which apply uniquely in the Indian context.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Qualifications Pack	Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Unit Code	Unit Code is a unique identifier for an Occupational Standard , which is denoted by an 'N'.
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
Organizational Context	Organizational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills or Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS , these include communication related skills that are applicable to most job roles.

National Occupational Standard

Overview

This unit is about supervising the preparatory activities w.r.t. tools, equipments, machine, manpower, material and calendering area.

Unit Code	RSC / N 0708
Unit Title (Task)	Supervise the preparatory activities for calendering
Description	Th unit is about supervising the preparatory activities w.r.t. tools, equipments, machine, manpower, material and calendering area.
Scope	This unit/task covers the following: • Ensure housekeeping and safety in the calendering area • Ensure that tools, equipments and machines are well maintained and functioning properly • Ensure adequate trained manpower is available for undertaking calendering operations • Ensure that calendering requirements/specifications are available in writing • Monitor that the material required is coming in timely manner • Ensure the accurate parameter settings for machines

Performance Criteria (PC) w.r.t. the Scope

Element	Performance Criteria
	To be competent, the user/individual on the job must be able to
Equipment readiness	PC1. Ensure that all the equipments and machines are operational PC2. Ensure all tools required for the calendering operations are readily available PC3. Ensure all compound feeding equipments (Mills, cold feed extruder)are operational PC4. Ensure all essential units in the calendar train are operational PC5. Ensure regular checks are conducted for machines for accuracy and readiness for operation PC6. Identify defective equipment and take action as per SOP PC7. Ensure correct setting of parameters on calendars and the accessory equipments in the calendar train as specified by Technical PC8. Ensure that the TCU for warming up calendar rolls is operating properly before the commencement of calendering PC9. Organize for the minor tools (mill knife, calendar operator process knife, etc) and safety items (gloves, masks etc) required during the calendering PC10. Comply with the maintenance schedule and ensure that maintenance

National Occupational Standard

	programme of the calendaring machines are carried out on regular basis
Raw Material Readiness	PC1. Arrange for the compound , fabric and wire (in case of steel calendar) as per the schedule and keep a track of their inventory PC2. Ensure the receiving of correct material i.e. the material has lab release ID tags or code marking PC3. Inspect the material carefully to detect and report the defect before starting the calendering operation and arrange for replacement of affected material in case required PC4. Monitor the compound feed to calendar and maintain a close connect with feeding system (mills or cold feed extruders) operators PC5. Monitor the fabric / wire feed to calendar and maintain a close watch on the feeding calendar continuosly
Manpower Readiness	PC6. Ensure that the manpower required for achieving the calendering schedule are available. PC7. Arrange for the substitute in case of absenteeism of any team member due to any injury, accident, leave etc. PC8. Delegate the task and inform the team members well in time about the calendering schedule to be met in the given time frame PC9. Train the manpower for handling emergency situations PC10. Train manpower on multiple skills to use them as substitute in case of absentee or any other emergency PC11. Resolving issues (if any) among the team members before the commencement of calendering operations PC12. Promote and motivate crew for team work for synchronized functioning
Health & Safety	PC13. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks and safety shoes). PC14. Precaution against putting finger/hand inside the calendar rolls/usage of safety break fitted in the machine PC15. Manage first aid, general medication etc. of the team members PC16. Arrange for hospitalization in case of accident PC17. Ensure no tampering of safety ropes/switches/extinguishers/alarms fitted on the machines or calendering area PC18. Aisle must be clear of any hindrances PC19. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department PC20. Comply with health, safety, environment guidelines and regulations in

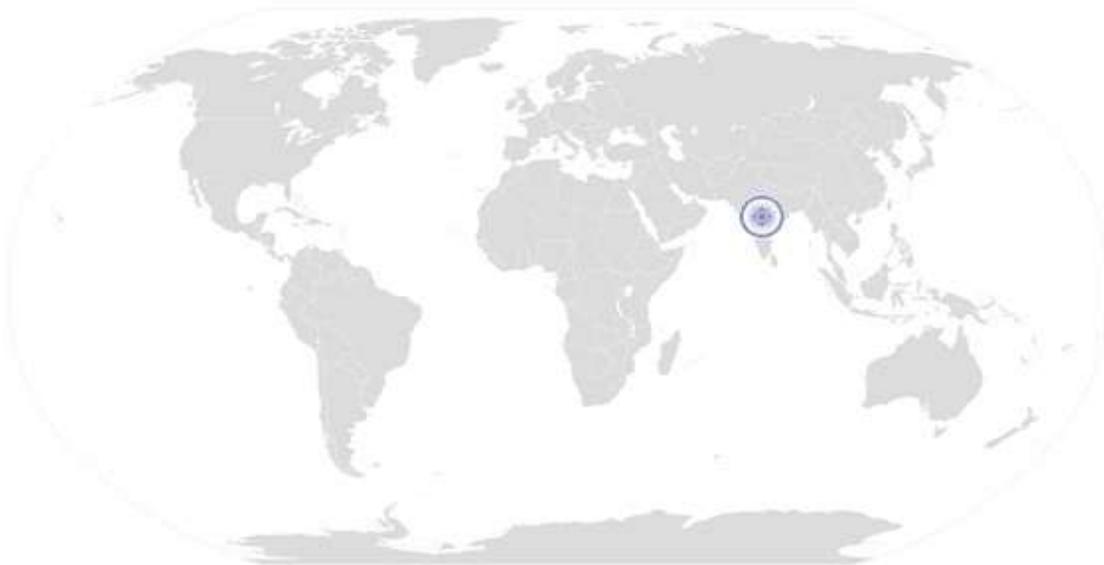|	accordance with international/national standards or the organizational standards.
Knowledge and Understanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Implications of poorly prepared tools, equipments, machines and manpower. KA2. Company's quality policies and acceptance standards for raw materials, processed and final product. KA3. Organisational Coding system of raw material, compounds,semi-finished and finished products KA4. Importance of identifying non-conforming material. KA5. Risk and impact of not following defined procedures/work instructions. KA6. Escalation matrix for reporting identified problems. KA7. Types of documentation in organization and importance of the same. KA8. Records to be maintained and the implications of their non-maintenance. KA9. Importance of housekeeping activities. KA10. Health, safety and environment guidelines, legislation and regulations as applicable. KA11. Personal and Personnel protection (which protective equipment to be used and how). KA12. Impact of poor practices on health, safety and environment. KA13.Potential hazards and actions to minimize them. KA14.The escalation matrix and procedures for reporting hazards. KA15.Impact of various practices on cost, quality, productivity, delivery and safety. KA16.Importance of optimal utilization of material, equipment and manpower. KA17.Importance of effective human resource management. KA18.Importance of achieving the set target in timely manner.
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Processing with different type of Calenders KB2. Various components of calendar train and their working/operation KB3. Temperature control settings KB4. Compounds influence and various operations on uniformity of sheets and technique to obtain correct dimensions on coated fabric /wire or calendered gum sheets KB5. Effect of wrong usage of feed and inappropriate parameters KB6. Effect of improper processing on the calendar KB7. Knowledge of fabric/wire types and the effect of the different units of calendar train on the quality fabric and the coated fabric/wire quality KB8. Proper handling of coated fabric /wire KB9. Knowledge of roll profiles and their influence on the gum /coating gauge

	uniformity
	KB10. Knowledge of cross axis/roll bending and their influence on the gum/coating uniformity
	KB11. Importance of strike through , distribution of gum on calendaring a fabric/wire
	KB12. Knowledge of latest digital equipments in use for setting different parameters
	KB13. Response to emergencies e.g. Power failures, fire and system failures and manual intervention to avoid disaster
	KB14. Knowledge of online gauge device/s and its importance
Skills (S)	
A. Core Skills/ Generic Skills	**Writing Skills**
	The user/ individual on the job needs to know and understand how to:
	SA1. Express the ideas, lodge complaints and give suggestions through effective written communication.
	SA2. Fill up appropriate activity logs in required format of the company
	SA3. Write simple letters, mails, etc
	SA4. Perform functional and advanced mathematical and statistical operations and techniques such as estimation and approximation, for practical purposes
	SA5. Prepare and fill up schedules
	SA6. Maintain records in specified format in books and using computers
	Reading and Understanding Skills
	The user/individual on the job needs to know and understand how to:
	SA7. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
	SA8. Read images, graphs, diagrams
	SA9. Understand the various coding systems as per company norms
	SA10. Understand procedural guidelines
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA11. Express statements, opinions or information clearly so that others can hear and understand
	SA12. Respond appropriately to any queries
	SA13. Communicate with other job owners like storage operator,lab chemist, maintenance manager etc.
	SA14. Communication withoperators and labourers
	SA15. Instruct the team and encourage the team to adapt behavioral skills required to support the group activities.
	SA16. Proficient in the instructional language of the organisation
	Integrity

	The user/individual on the job needs to know and understand how to:
	SA17. Practice honesty with respect to company property and time
	SA18. Communicate with people in a form and manner and using language that is open and respectful
	SA19. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust
	Motivation
	The user/individual on the job needs to know and understand how to:
	SA20. Take responsibility for completing one's own work assignment and the work under supervision
	SA21. Take initiative to enhance/learn skills in ones's area of work
	SA22. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
	SA23. Is open to new ways of doing things
	SA24. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA25. Avoid absenteeism
	SA26. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA27. Work in disciplined factory environment
	SA28. Be punctual
B. Professional Skills	**Material, Equipment and Manpower Handling**
	The user/individual on the job needs to know and understand how to:
	SB1. Handle tools and equipment and processing with different types of calenders
	SB2. Handling of rubber compound and fabric
	SB3. Online Gauge Scanning devices and digital equipments
	SB4. Perform computer operations
	SB5. The capacity to apply technology, combining the physical and sensory skills needed to operate equipment with the understanding of scientific and technological principles needed to explore and adapt systems.
	SB6. Handling the coordination among team members
	SB7. Report team members issues to HR department that is beyond his control
	Subject Knowledge and Analytical Thinking

	The user/individual on the job needs to have:
	SB8. Thorough knowledge of physics, chemistry, mathematics, geometry and electronics
	SB9. Basic on fabric handling and processing
	SB10. Knowledge of GMPs, SOPs and quality standards
	The user/individual on the job needs to know and understand how to:
	SB11. Diagnose common problems in the material, machines and equipments based on visual inspection and quality checks
	SB12. Suggest improvements(if any) in process based on experience
	SB13. Manage time and human resource effectively
	SB14. Ability to demonstrate proper training to team members
	SB15. Handling Emergency situations effectively during operations

NOS Version Control

NOS Code	RSC / N 0708		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	02/12/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	02/12/14
Occupation	Calendering	Next review date	02/12/15

National Occupational Standard

Overview

This unit is about supervising the calendering operation.

National Occupational Standard

Unit Code	RSC / N 0709
Unit Title (Task)	Supervise calendering operation
Description	This unit is about supervising the calendering operation
Scope	This unit/task covers the following: • Ensure housekeeping and safety in calendering area. • Ensure that the calendering operation is properly conducted • Ensure required checks are done at regular intervals to ensure desired calendaring is done to meet the specified parameters on calendered gum or calendered fabric /wire • Ensure that the shift schedule is met with minimum down time , waste • Handover the calendar to next shift in proper condtion/set up to facilitate production and avoid delays

Performance Criteria (PC) w.r.t. the Scope

Element	Performance Criteria
Operation	PC1. Ensure that the operator follows the sequence as per the authorized instructions issued by technical (manually/through automated operations) PC2. Check if the threading thru the calenders train has been done correctly PC3. Check if the fabric has been loaded properly tet off and the tension control is maintained during the operation. PC4. Ensure splciing is done correctly and in time to keep calendar on during soplicing PC5. Use let off festooners to maintain continuos flow of fabric to the calendar during splicing PC6. Keep a check on let off stations and ensure fabric is handled properly at let off station PC7. Check tension setting at let off and splicing PC8. Monitor splicing to ensure continuity of calendaring process with NO or minimum stoppage PC9. Monitor the fill condition of accumulator PC10. Set appropriate tension on compensator PC11. Monitor the temperature control of Heating Cans to have wrinkle free fabric , drive moisture and better coating PC12. Monitor fabric width drop and ensure spreaders are effectively and uniformly spreading the fabric to the desired width (as per specification) PC13. Ensure that the gum gauge on calendar is uniform PC14. Ensure that the fabric coating is of uniform gauge across the width and is without any blemishes such as off coat, crush , overlap , split ,poor EPI distribution

13

	PC15. Ensure proper tension setting at wind up compensators
	PC16. Ensure that fabric is passed through set of cooling cans to cool the coated fabric at room temperature and ensure appropriate wind up
	PC17. Maintain the good liner conditions for winding fabric treatment
	PC18. Control on Tension settings to avoid any loss in lengths during calendering
	PC19. Monitor Compensators which maintain the tension through the calendering adjusting to the speed variation between the let off feed roll, calenders, wind up feed roll speeds
	PC20. Check for complete strike through in fabric; Ensure to achieve uniform thickness
	PC21. Monitor the calendaring speed and the parameters of running calendar
	PC22. Supervise the coating on fabric/wire or calendaring of gum
	PC23. Check final product dimensions w.r.t. code of the coated fabric, gauge, width, length, quality, quantity, size. weight
Health & Safety	PC1. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks, goggles and safety shoes).
	PC2. Precaution against putting finger/hand inside the calendar rolls/usage of safety break fitted in the machine
	PC3. Arrange for hospitalization in case of accident
	PC4. Manage first aid, general medication etc. of the team members
	PC5. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department
	PC6. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.

Knowledge and Understanding (K)

B. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand:
	KA1. Implications of improper calendaring operations.
	KA2. Optimal utilization of material, machines and manpower.
	KA3. Company's quality policies and acceptance standards for raw materials, processed and final product.
	KA4. Organisational Coding system of raw material, compounds and products
	KA5. Different quality management systems
	KA6. Importance of identifying non-conforming materials.
	KA7. Risk and impact of not following defined procedures/work instructions.
	KA8. Escalation matrix for reporting identified problems.
	KA9. Types of documentation in organization and importance of the same.
	KA10. Records to be maintained and the implications of their non-maintenance.
	KA11. Importance of housekeeping activities.
	KA12. Health, safety and environment guidelines, legislation and regulations as

	applicable.
	KA13. Personal and Personnel protection (which protective equipment to be used and how).
	KA14. Impact of poor practices on health, safety and environment.
	KA15. Potential hazards and actions to minimize them.
	KA16. The escalation matrix and procedures for reporting hazards.
	KA17. Impact of various practices on cost, quality, productivity, delivery and safety.
	KA18. Importance of optimal utilization of material, equipment and manpower.
B. Technical Knowledge	The user/individual on the job needs to know and understand:
	KB1. Importance of following SOP for calendering
	KB2. Knowledge of different type of Calenders and their operation
	KB3. Functioning of various components of calendar train
	KB4. Importance of accurate temperature control settings
	KB5. Compound's influence and various operations on uniformity of sheets and technique to obtain correct dimensions fabric
	KB6. Effect of wrong usage of feed and inappropriate parameters
	KB7. Effect of improper processing on the calendar
	KB8. Knowledge of fabric types and the effect of the different units of calendar train on the quality fabric and the coated fabric quality
	KB9. Proper handling of coated fabric /wire /gum sheets
	KB10. Use of correct compound/fabric/wire
	KB11. Monitor speed synchronization and stoppages
	KB12. Importance of uniform coating, no unevenness, no blemishes etc.
	KB13. Importance of achieving specified output rate, dimensional stability, uniformity and quantity produced per shift
	KB14. Preparing proper rolls of sheets
	KB15. Implications of not meeting the requirement of the other departments on timely manner
	KB16. Implications of delay in calendering operations
	KB17. Implications of not meeting the quality specifications
	KB18. Properties of material in use and prepared product
	KB19. Proper monitoring of manpower and machines
	KB20. Implications of non-confirming sheet preparation
	KB21. Importance of maintaining efficiency and attain scheduled target shift wise
	KB22. Importance of waste control
Skills (S)	
C. Core Skills/	**Writing Skills**

Generic Skills	The user/ individual on the job needs to know and understand how to:
	SA1. Express the ideas, lodge complaints and give suggestions through effective written communication.
	SA2. Fill up appropriate activity logs in required format of the company
	SA3. Write simple letters, mails, etc
	SA4. Perform functional and advanced mathematical and statistical operations and techniques such as estimation and approximation, for practical purposes
	SA5. Prepare and fill up schedules
	SA6. Write performance reports
	SA7. Maintain records in specified format in books and using computers
	Reading and Understanding Skills
	The user/individual on the job needs to know and understand how to:
	SB1. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
	SB2. Read images, graphs, diagrams
	SB3. Understand the various coding systems as per company norms
	SB4. Understand procedural guidelines
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SB1. Express statements, opinions or information clearly so that others can hear and understand
	SB2. Respond appropriately to any queries
	SB3. Communicate with all team members
	SB4. Communicate with other job owners like storage operator,lab chemist, maintenance manager etc.
	SB5. Listen to the problems of team members and resolve them at the earliest
	SB6. Instruct the team and encourage the team to adapt behavioral skills required to support the group activities.
	Integrity
	The user/individual on the job needs to know and understand how to:
	SA29. Practice honesty with respect to company property and time
	SA30. Communicate with people in a form and manner and using language that is open and respectful
	SA31. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust
	Motivation
	The user/individual on the job needs to know and understand how to:
	SA32. Take responsibility for completing one's own work assignment and the work under supervision

	SA33. Take initiative to enhance/learn skills in ones's area of work
	SA34. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
	SA35. Is open to new ways of doing things
	SA36. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA37. Avoid absenteeism
	SA38. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA39. Work in disciplined factory environment
	SA40. Be punctual
D. Professional Skills	**Material, Equipment and Manpower Handling**
	The user/individual on the job needs to know and understand how to:
	SB1. Handle processing with different types of calenders
	SB2. Handle sheets and fabric rolls
	SB3. Handle gum sheets and coated fabric/wire
	SB4. Perform computer operations
	SB5. Handling the coordination among team members
	SB6. Report team members issues to HR department that is beyond his control
	Subject Knowledge and Analytical Thinking
	The user/individual on the job needs to have:
	SB16. Thorough knowledge of physics, chemistry, mathematics, geometry and statistics electronics
	SB17. Knowledge of GMPs, SOPs and quality standards
	SB18. Basic knowledge of fabric handling
	The user/individual on the job needs to know and understand how to:
	SB19. Diagnose common problems in the calendering operation and various components of calendar train
	SB20. Suggest improvements(if any) in process based on experience
	SB21. Manage time and human resource effectively
	SB22. Ability to train the team members and develop skill of multi task among the team members; so that the schedule is met in case of any injury, accident, absenteeism etc.
	SB23. Handling emergency situations effectively
	SB24. Optimal utilization of material, maximum output and minimal wastage

NOS Version Control

NOS Code	RSC / N 0709		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	02/12/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	02/12/14
Occupation	Calendering	Next review date	02/12/15

Back to QP

National Occupational Standard

Overview

This unit is about supervising operations which are carried out after the calendering operation.

National Occupational Standard

Unit Code	RSC / N 0710
Unit Title (Task)	**Conduct post-calendering supervisory operations**
Description	This unit is about supervising operations which are carried out after the calendering operations.
Scope	This unit/task covers the following: • Ensure housekeeping and safety in calendering area • ensure proper identification of calendered gum / coated fabric /wire rolls for further processing • Send sample to lab for testing as directed in SOP • Storage of prepared product and waste disposal • Maintain Record • Maintain inventory

Performance Criteria (PC) w.r.t. the Scope	
Element	**Performance Criteria**
Batch Marking	PC1. Ensure identification and traceability by marking/coding for the prepared product as per the instructions laid down by the Plant technical PC2. Ensure the details of final product are properly listed on the identification with items like the coated gum or Coated fabric / wire treatment code , fabric/wire code used, compound used , gauge, length and average width of the coated fabric, gross weight(liner +coated fabric), shell and liner weight and net weight of coated fabric
Sampling	PC3. Send sample of the prepared product in the specified sample size and method as directed by the company
Operation	PC1. Arrange for the storage of calendered gum /coated fabric or wire PC2. Ensure the storage is done to facilitate the FIFO PC3. Ensure compliance of FIFO by the user department PC4. Manage to provide maintenance time for any repair and scheduled long maintenance of calenders PC5. Arrange to place DO NOT USE tag on prepared product having any defects; either hold it for any other use, reschedule its preparation. PC6. Arrange to reschedule the calendering of the affected fabric to keep the plant process on for smooth running PC7. Send the defective/rejected rolls to hold area and keep the storage space free for OK material

	PC8. Take up actions for any repair and maintenance requirement for calendar with the maintenance department
Record Maintenance and Reporting	PC9. Ensure all the calendering details are properly recorded in the forms/formats/log books/computers PC10. Update the production sheet with the details of prepared material and record down time with details on reasons, time from to end and mention action taken to solve the down time PC11. Paper /computer documents must be complete and traceable in all respect PC12. Maintain records of the team members for work done, availability in shift, working hours etc PC13. Plan and manage roll profile management PC14. Plan and manage auxillary units (mills, heatig /cooling cans, festooners/accumulators / width spreaders etc) maintenance management
Material Disposal	PC15. Ensure the action on disposition of off spec rolls is carried out promptly
Health & Safety	PC1. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks, goggles and safety shoes). PC2. Arrange for hospitalization in case of accident PC3. Manage first aid, general medication etc. of the team members PC4. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department PC5. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards
Knowledge and Understanding (K)	
C. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Implications of poorly prepared fabric KA2. Significance of batch marking KA3. Importance of record maintenance. KA4. Organisational Coding system of raw material, compounds and products KA5. Different quality management systems KA6. Importance of identifying non-conforming material. KA7. Risk and impact of not following defined procedures/work instructions. KA8. Escalation matrix for reporting identified problems. KA9. Types of documentation in organization and importance of the same. KA10. Records to be maintained and the implications of their non-maintenance. KA11. Importance of housekeeping activities.

	KA12. Health, safety and environment guidelines, legislation and regulations as applicable. KA13. Personal and Personnel protection (which protective equipment to be used and how). KA14. Impact of poor practices on health, safety and environment. KA15. Potential hazards and actions to minimize them. KA16. The escalation matrix and procedures for reporting hazards. KA17. Importance of FIFO KA18. Impact of various practices on cost, quality, productivity, delivery and safety. KA19. Importance of optimal utilization of material, equipment and manpower.
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Proper storage of fabric rolls KB2. Methods and techniques involved in calendering operation KB3. Use of Computer/application software – Use password as per Company SOP under information leaking problem KB4. Importance of record maintenance KB5. Importance of timely delivery of prepared product KB6. Effective communication at different levels KB7. Knowledge of traceability KB8. Record track of team members KB9. Process and importance of quality checks. KB10. Batch marking techniques. KB11. Implications of incorrect batch marking. KB12. Implications of inappropriate waste disposal. KB13. Types of defects leading to rejections and their indicators, reasons and possible solutions. KB14. Coding systems for identification and traceability. KB15. Knowledge of the storage life of prepared product, ambient temperature and its effect on final product. KB16. Removal of waste material and downgraded material from each areas operations to concerned places
Skills (S)	
	Writing Skills
E. Core Skills/ Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Express the ideas, lodge complaints and give suggestions through effective written communication. SA2. Fill up appropriate activity logs in required format of the company SA3. Write simple letters, mails, etc SA4. Perform functional and advanced mathematical and scientific operations for practical purposes

SA5.   Prepare and fill up schedules

SA6.   Maintain records in specified format in books and using computers

Reading and Understanding Skills

The user/individual on the job needs to know and understand how to:

SA1.   Read and understand manuals, health and safety instructions, memos, reports, job cards etc

SA2.   Read images, graphs, diagrams

SA3.   Understand the various coding systems as per company norms

SA4.   Understand procedural guidelines

SA5.   Interpret and understand lab testing reports

Oral Communication (Listening and Speaking skills)

The user/individual on the job needs to know and understand how to:

SA1.   Express statements, opinions or information clearly so that others can hear and understand

SA2.   Respond appropriately to any queries

SA3.   Communicate with team members and other job owners

SA4.   Instruct the team and encourage the team to adapt behavioral skills required to support the group activities.

SA5.   Disclose information only to those who have the right and need to know it.

SA6.   Communicate confidential and sensitive information discretely to authorized person as per SOP

Integrity

The user/individual on the job needs to know and understand how to:

SA1.   Practice honesty with respect to company property and time

SA2.   Communicate with people in a form and manner and using language that is open and respectful

SA3.   Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust

Motivation

The user/individual on the job needs to know and understand how to:

SA1.   Take responsibility for completing one's own work assignment and the work under supervision

SA2.   Take initiative to enhance/learn skills in ones's area of work

SA3.   The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.

SA4.   Is open to new ways of doing things

SA5.   The capacity to envisage and articulate personal goals; to develop strategies

		and take action to achieve them.
	Reliability	
	The user/individual on the job needs to know and understand how to:	
	SA1.　Avoid absenteeism	
	SA2.　Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations	
	SA3.　Work in disciplined factory environment	
	SA4.　Be punctual	
F.　Professional Skills	**Material, Equipment and Manpower Handling**	
	The user/individual on the job needs to know and understand how to:	
	SB1.　Handle fabric rolls	
	SB2.　Handle test reports	
	SB3.　Handle record books	
	SB4.　Perform computer operations	
	SB5.　Managing pressure and adhereing to strict guidelines/procedures for completing calendering operation in timely manner	
	SB6.　Handling the coordination among team members	
	SB7.　Report team members issues to HR department that is beyond his control	
	Subject Knowledge and Analytical Thinking	
	The user/individual on the job needs to have:	
	SB1.　Thorough knowledge of physics, chemistry, mathematics and statistics	
	SB2.　Knowledge of GMPs, SOPs and quality standards	
	The user/individual on the job needs to know and understand how to:	
	SB3.　Diagnose common problems in the fabric rolls based on visual inspection and quality checks	
	SB4.　Suggest improvements(if any) in process based on experience	
	SB5.　Manage time and human resource effectively	
	SB6.　Ability for training team members	
	SB7.　Attaining schedule targets in given timelines	

NOS Version Control

NOS Code	RSC / N 0710		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	02/12/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	02/12/14
Occupation	Calendering	Next review date	02/12/15

National Occupational Standard

Overview

This unit is about carrying out housekeeping

National Occupational Standard

Unit Code	RSC / N 5001
Unit Title (Task)	**To carry out housekeeping**
Description	This unit is about carrying out housekeeping activities
Scope	This unit/task covers the following: • Preparing for housekeeping activities • Carry out housekeeping activities • Post housekeeping activities

Performance Criteria (PC) w.r.t. the Scope	
Element	**Performance Criteria**
Pre housekeeping activities	To be competent, the user/individual on the job must be able to: PC1. Inspect the area while taking into account various surfaces PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain PC3. Ensure that the cleaning equipment is in proper working condition PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces PC6. Inform the affected people about the cleaning activity PC7. Display the appropriate signage for the work being conducted PC8. Ensure that there is adequate ventilation for the work being carried out PC9. Wear the personal protective equipment required for the cleaning method and materials being used
Operations	PC10. Use the correct cleaning method for the work area, type of soiling and surface PC11. Carry out cleaning activity without disturbing others PC12. Deal with accidental damage, if any, caused while carrying out the work PC13. Report to the appropriate person any difficulties in carrying out your work PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill
Post housekeeping activities	PC15. Ensure that there is no oily substance on the floor to avoid slippage PC16. Ensure that no scrap material is lying around PC17. Maintain and store housekeeping equipment and supplies

	PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process
	PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements
	PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored
	PC21. Dispose the waste garnered from the activity in an appropriate manner
	PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly
General	PC23. Maintain schedules and records for housekeeping duty
	PC24. Replenish any necessary supplies or consumables

Knowledge and Understanding (K)	
	The user/individual on the job needs to know and understand:
	KB1. The levels of hygiene required by workplace and why it is important to maintain them during your work
	KB2. How to inspect a work area to decide what cleaning it needs
	KB3. Methods and materials that used for cleaning variety of surfaces
	KB4. The types of cleansing agents that are not to be mixed together
	KB5. The correct method for cleaning equipment and/or machinery used during your work
	KB6. The importance of personal protective equipment
	KB7. Appropriate personal protective equipment for the work area, cleaning equipment, tools, materials and chemicals used
A. Technical Knowledge	KB8. The correct sequence for cleaning the work area
	KB9. The time taken by the treatment to work
	KB10. The importance of following manufacturer's instructions on cleaning agents
	KB11. The most appropriate place to carry out test cleans and why this should be done before applying treatments
	KB12. The importance of applying treatments evenly and the effect of not doing this
	KB13. Process of cleaning the surfaces without causing injury or damage
	KB14. The method to check the treated surface and equipment on completion of cleaning
	KB15. Procedures for reporting any unidentified soiling
	KB16. Procedures for disposing off waste
	KB17. Procedures for disposing off or storing personal protective equipment
	KB18. Escalation procedures for soils or stains that could not be removed

Skills (S)		
	Writing Skills	
	The user/ individual on the job needs to know and understand how to: SA1. Construct simple sentences and express ideas clearly through written communication SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company SA3. Write simple letters, mails, etc SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes	
	Reading and Understanding Skills	
	The user/individual on the job needs to know and understand how to: SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc SA6. Read images, graphs, diagrams SA7. Understand the various coding systems as per company norms	
	Oral Communication (Listening and Speaking skills)	
A. Core Skills/ Generic Skills	The user/individual on the job needs to know and understand how to: SA8. Express statements, opinions or information clearly so that others can hear and understand SA9. Respond appropriately to any queries SA10. Communicate with supervisor SA11. Communicate with upstream and downstream teams SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)	
	Integrity	
	The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust	
	Motivation	
	The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one's own work assignment SA17. Take initiative to enhance/learn skills in ones's area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.	

	SA19. Is open to new ways of doing things
	SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA21. Avoid absenteeism
	SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA23. Work in disciplined factory environment
	SA24. Be punctual

NOS Version Control

NOS Code	RSC / N 5001		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	04/06/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	14/06/14
Occupation	Calendering	Next review date	14/06/15
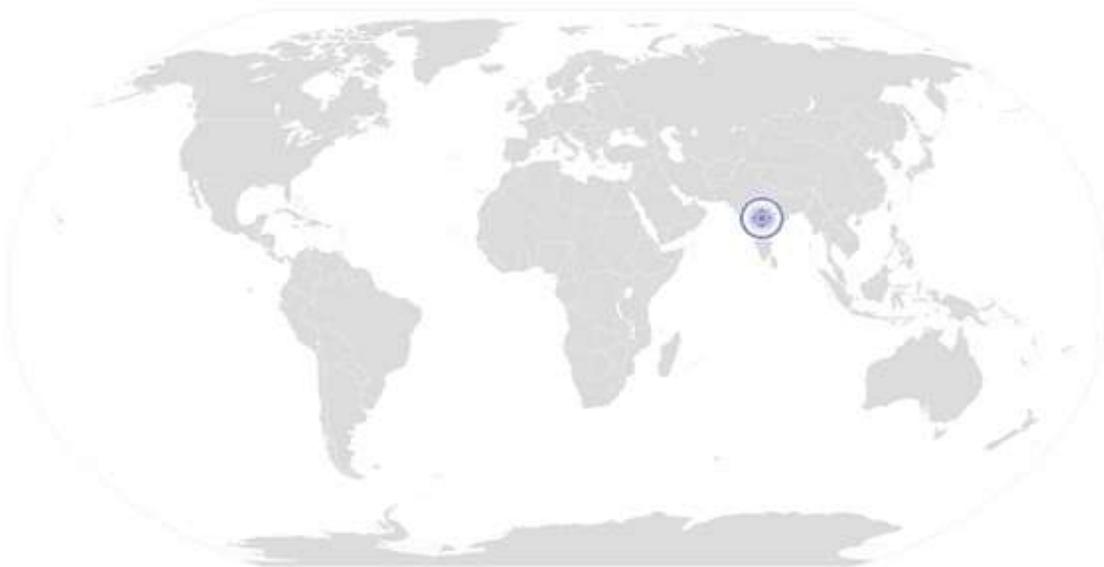
Back to QP

National Occupational Standard
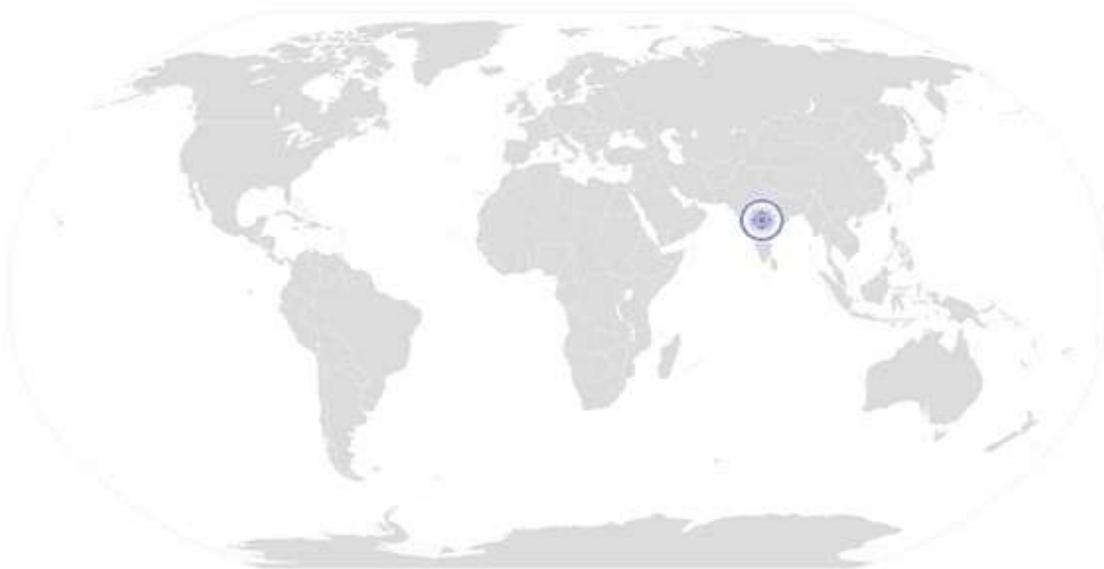
Overview

This unit is about reporting and documentation

Unit Code	RSC / N 5002
Unit Title (Task)	**To carry out reporting and documentation**
Description	This unit is about carrying out reporting and documentation
Scope	This unit/task covers the following: • Reporting of data/problem/incidents etc • Documentation • Information Security

Performance Criteria (PC) w.r.t. the Scope	
Element	**Performance Criteria**
Reporting	To be competent, the user/individual on the job must be able to: PC1. Report data/problems/incidents as applicable in a timely manner PC2. Report to the appropriate authority as laid down by the company PC3. Follow reporting procedures as prescribed by the company
Recording and Documentation	PC4. Identify documentation to be completed relating to one's role PC5. Record details accurately an appropriate format PC6. Complete all documentation within stipulated time according to company procedure PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly PC8. Make sure documents are available to all appropriate authorities to inspect
Information Security	PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures PC10. Inform the appropriate authority of requests for information received

Knowledge and Understanding (K)	
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Different methods of recording information KB2. Various documents that need to be maintained KB3. Company procedure for filling/maintaining up the documents KB4. Procedures for reporting to the appropriate authority KB5. Procedures for recording damage, breakages etc KB6. Reporting incidents where standard operating procedures are not followed KB7. The importance of complete and accurate documentation KB8. How to maintain complete documentation accurately and within agreed timescales KB9. The importance of ensuring that the documents are correct

National Occupational Standard

	KB10. The actions to be taken if the documents are not correct
	KB11. The importance of maintaining the security and confidentiality of recorded information
	KB12. Procedures to maintain confidentiality of information
	KB13. The appropriate method for responding to requests for information
	KB14. The reporting procedures to followed before disclosing information to any outside party

Skills (S)

A. Core Skills/ Generic Skills	**Writing Skills**
	The user/ individual on the job needs to know and understand how to:
	SA1. Construct simple sentences and express ideas clearly through written communication
	SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company
	SA3. Write simple letters, mails, etc
	SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes
	Reading and Understanding Skills
	The user/individual on the job needs to know and understand how to:
	SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
	SA6. Read images, graphs, diagrams
	SA7. Understand the various coding systems as per company norms
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA8. Express statements, opinions or information clearly so that others can hear and understand
	SA9. Respond appropriately to any queries
	SA10. Communicate with supervisor
	SA11. Communicate with upstream and downstream teams
	SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)
	Integrity
	The user/individual on the job needs to know and understand how to:
	SA13. Practice honesty with respect to company property and time
	SA14. Communicate with people in a form and manner and using language that is open and respectful
	SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust

	Motivation
	The user/individual on the job needs to know and understand how to:
	SA16. Take responsibility for completing one's own work assignment
	SA17. Take initiative to enhance/learn skills in ones's area of work
	SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
	SA19. Is open to new ways of doing things
	SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA21. Avoid absenteeism
	SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA23. Work in disciplined factory environment
	SA24. Be punctual

NOS Version Control

NOS Code	RSC / N 5002		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	04/06/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	14/06/14
Occupation	Calendering	Next review date	14/06/15

Back to QP

National Occupational Standard

Overview

This unit is about carrying out quality checks

National Occupational Standard

Unit Code	RSC / N 5003
Unit Title (Task)	**To carry out quality checks**
Description	This unit is about carrying out quality control activities
Scope	This unit/task covers the following: • Carrying out quality checks to identify problems • Take corrective actions • Reporting the results

Performance Criteria (PC) w.r.t. the Scope	
Element	**Performance Criteria**
Inspection	To be competent, the user/individual on the job must be able to: PC1. Ensure that total range of checks are regularly and consistently performed PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required
Analysis	PC3. Identify non-conformities to quality assurance standards PC4. Identify potential causes of non-conformities to quality assurance standards PC5. Identify impact on final product due to non-conformance to company standards PC6. Evaluating the need for action to ensure that problems do not recur PC7. Suggest corrective action to address problem PC8. Review effectiveness of corrective action
Reporting	PC9. Interpret the results of the quality check correctly PC10. Take up results of the findings with QC in charge/appropriate authority. PC11. Take up the results of the findings within stipulated time PC12. Record of results of action taken PC13. Record adjustments not covered by established procedures for future reference PC14. Review effectiveness of action taken PC15. Follow reporting procedures where the cause of defect cannot be identified

Knowledge and Understanding (K)	
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. The importance of quality control procedures KB2. Relevance and importance of activities and how they contribute to the

achievement of the quality objectives,

KB3.   Proper procedure for selecting the material/product and performing quality checks without affecting the material

KB4.   Availability of work instructions, as necessary,

KB5.   Characteristics of the product/material

KB6.   Use of suitable equipment

KB7.   Availability and use of monitoring and measuring devices,

KB8.   Requirements of records

KB9.   Importance of maintaining accurate up-to-date records

KB10. The need to report within the stipulated time

KB11. Implications of inaccurate measuring and testing instruments and equipment

KB12. The cost of non-conformance to quality standards

KB13. Implications (impact on internal/external customers) of defective products, materials or components

Skills (S)

A. Core Skills/ Generic Skills	**Writing Skills**
	The user/ individual on the job needs to know and understand how to:
	SA1. Construct simple sentences and express ideas clearly through written communication
	SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company
	SA3. Write simple letters, mails, etc
	SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes
	Reading and Understanding Skills
	The user/individual on the job needs to know and understand how to:
	SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
	SA6. Read images, graphs, diagrams
	SA7. Understand the various coding systems as per company norms
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA8. Express statements, opinions or information clearly so that others can hear and understand
	SA9. Respond appropriately to any queries
	SA10. Communicate with supervisor
	SA11. Communicate with upstream and downstream teams
	SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)

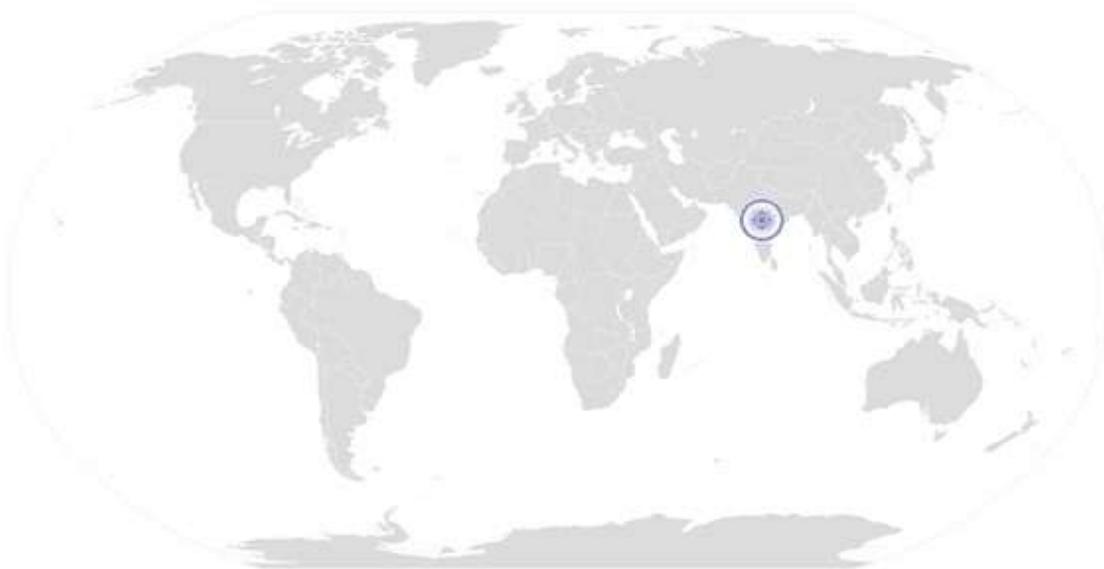|	**Integrity**
	The user/individual on the job needs to know and understand how to:
	SA13. Practice honesty with respect to company property and time
	SA14. Communicate with people in a form and manner and using language that is open and respectful
	SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust
	Motivation
	The user/individual on the job needs to know and understand how to:
	SA16. Take responsibility for completing one's own work assignment
	SA17. Take initiative to enhance/learn skills in ones's area of work
	SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
	SA19. Is open to new ways of doing things
	SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA21. Avoid absenteeism
	SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA23. Work in disciplined factory environment
	SA24. Be punctual

NOS Version Control

NOS Code	RSC / N 5003		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	04/06/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	14/06/14
Occupation	Calendering	Next review date	14/06/15

Back to QP

RSC / N 5004   **To Carry Out Problem Identification And Escalation**

National Occupational Standard

Overview

This unit is about problem identification and escalation

Unit Code	RSC / N 5004
Unit Title (Task)	To carry out problem identification and escalation
Description	This unit is about problem identification and escalation
Scope	This unit/task covers the following: • Identify problems across: - Raw materials - Compounds - Product - Equipment - Others • Identify solutions to problems • Take corrective action • Escalation of unresolved identified problems

Performance Criteria (PC) w.r.t. the Scope

Element	Performance Criteria
Problem Identification	To be competent, the user/individual on the job must be able to: PC1. Identify defects/indicators of problems PC2. Identify any wrong practices that may lead to problems PC3. Identify practices that may impact the final product quality PC4. Identify if the problem has occurred before PC5. Identify other operations that might be impacted by the problem PC6. Ensure that no delays are caused as a result of failure to escalate problems
Necessary Action	PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required) PC8. Consider possible reasons for identification of problems PC9. Consider applicable corrections and formulate corrective action PC10. Formulate action in a timely manner PC11. Communicate problem/remedial action to appropriate parties PC12. Take corrective action in a timely manner PC13. Take corrective action for problems identified according to the company procedures PC14. Report/document problem and corrective action in an appropriate manner PC15. Monitor corrective action PC16. Evaluate implementation of corrective action taken to determine if the

National Occupational Standard

	problem has been resolved
	PC17. Ensure that corrective action selected is viable and practical
	PC18. Ensure that correct solution is identified to an identified problem
	PC19. Take corrective action for problems identified according to the company procedures
	PC20. Ensure that no delays are caused as a result of failure to take necessary action
Problem Escalation	PC21. Escalate problem as per laid down escalation matrix
	PC22. Escalate the problem within stipulated time
	PC23. Escalate the problem in an appropriate manner
	PC24. Ensure that no delays are caused as a result of failure to escalate problems

Knowledge and Understanding (K)

B. Technical Knowledge	The user/individual on the job needs to know and understand:
	KB1. Indicators of problems
	KB2. The working of the equipment and accessories(if applicable)
	KB3. The impact of operations on the user and equipment(if applicable)
	KB4. The impact of operations on the final product (if applicable)
	KB5. The effect of not rectifying the problems identified
	KB6. The reason for the occurrence of previous problems
	KB7. Measures and steps that have been taken to address the previous problems
	KB8. Possible solutions for various problems
	KB9. The correct method for carrying out corrective actions outlined for each problem
	KB10. The impact of not carrying out the corrective actions
	KB11. The documentation procedure for recording such problems, as per company norms
	KB12. The escalation matrix for reporting problems
	KB13. Escalation matrix for reporting unresolved problems
	KB14. The time frame within which in which each problem needs to be escalated
	KB15. Manner in which each problem needs to be escalated

Skills (S)

	Writing Skills
A. Core Skills/ Generic Skills	The user/ individual on the job needs to know and understand how to:
	SA1. Construct simple sentences and express ideas clearly through written communication
	SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company
	SA3. Write simple letters, mails, etc
	SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as

	estimation and approximation, for practical purposes
	Reading and Understanding Skills
	The user/individual on the job needs to know and understand how to:
	SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc
	SA6. Read images, graphs, diagrams
	SA7. Understand the various coding systems as per company norms
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA8. Express statements, opinions or information clearly so that others can hear and understand
	SA9. Respond appropriately to any queries
	SA10. Communicate with supervisor
	SA11. Communicate with upstream and downstream teams
	SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)
	Integrity
	The user/individual on the job needs to know and understand how to:
	SA13. Practice honesty with respect to company property and time
	SA14. Communicate with people in a form and manner and using language that is open and respectful
	SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust
	Motivation
	The user/individual on the job needs to know and understand how to:
	SA16. Take responsibility for completing one's own work assignment
	SA17. Take initiative to enhance/learn skills in ones's area of work
	SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.
	SA19. Is open to new ways of doing things
	SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.
	Reliability
	The user/individual on the job needs to know and understand how to:
	SA21. Avoid absenteeism
	SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations
	SA23. Work in disciplined factory environment
	SA24. Be punctual

NOS Version Control

NOS Code	RSC / N 5004		
Credits(NSQF)	TBD	Version number	1.0
Industry	Rubber Manufacturing	Drafted on	04/06/14
Industry Sub-sector	Tyre and NonTyre	Last reviewed on	14/06/14
Occupation	Calendering	Next review date	14/06/15

CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role   Calendering Supervisor

Qualification Pack   RSC/ Q 0701

Sector Skill Council   Rubber Skill Development Council

Guidelines for Assessment
1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below) 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria 5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

NOS	Elements	Performance Criteria	Marks Allocation		
			Total	Theory	Practical
RSC / N 0708 Supervise the preparatory activities for calendering	Equipment readiness	PC1. Ensure that all the equipments and machines are operational	1	0	1
		PC2. Ensure all tools required for the calendering operations are readily available	3	3	0
		PC3. Ensure all compound feeding equipments (Mills, cold feed extruder)are operational	3	0	3

		PC4. Ensure all essential units in the calendar train are operational	3	0	3
		PC5. Ensure regular checks are conducted for machines for accuracy and readiness for operation	3	3	0
		PC6. Identify defective equipment and take action as per SOP	14	8	6
		PC7. Ensure correct setting of parameters on calendars and the accessory equipments in the calendar train as specified by Technical	11	5	6
		PC8. Ensure that the TCU for warming up calendar rolls is operating properly before the commencement of calendering	2	0	2
		PC9. Organize for the minor tools (mill knife, calendar operator process knife, etc) and safety items (gloves, masks etc) required during the calendering	1	0	1
		PC10. Comply with the maintenance schedule and ensure that maintenance programme of the calendaring machines are carried out on regular basis	3	3	0
	Raw Material Readiness	PC11. Arrange for the compound , fabric and wire (in case of steel calendar) as per the schedule and keep a track of their inventory	4	4	0
		PC12. Ensure the receiving of correct material i.e. the material has lab release ID tags or code marking	5	3	2
		PC13. Inspect the material carefully to detect and report the defect before starting the calendering operation and arrange for replacement of affected material in case required	9	4	5
		PC14. Monitor the compound feed to calendar and maintain a close connect with feeding system (mills or cold feed extruders) operators	2	0	2
		PC15. Monitor the fabric / wire feed to calendar and maintain a close watch on the feeding calendar continuosly	2	0	2
	Manpower Readiness	PC16. Ensure that the manpower required for achieving the calendering schedule are available.	2	2	0
		PC17. Arrange for the substitute in case of absenteeism of any team member due to any injury, accident, leave etc.	2	2	0
		PC18. Delegate the task and inform the team members well in	2	2	0

		time about the calendering schedule to be met in the given time frame			
		PC19. Train the manpower for handling emergency situations	3	3	0
		PC20. Train manpower on multiple skills to use them as substitute in case of absentee or any other emergency	3	3	0
		PC21. Resolving issues (if any) among the team members before the commencement of calendering operations	2	2	0
		PC22. Promote and motivate crew for team work for synchronized functioning	2	2	0
	Health & Safety	PC23. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks and safety shoes).	4	2	2
		PC24. Precaution against putting finger/hand inside the calendar rolls/usage of safety break fitted in the machine	4	2	2
		PC25. Manage first aid, general medication etc. of the team members	1	1	0
		PC26. Arrange for hospitalization in case of accident	1	1	0
		PC27. Ensure no tampering of safety ropes/switches/extinguishers/alarms fitted on the machines or calendering area	1	0	1
		PC28. Aisle must be clear of any hindrances	1	1	0
		PC29. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department	4	2	2
		PC30. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.	2	2	0
			100	60	40
RSC / N 0709 Supervise calendering operation	Operation	PC1. Ensure that the operator follows the sequence as per the authorized instructions issued by technical (manually/through automated operations)	5	2	3
		PC2. Check if the threading thru the calenders train has been done correctly	2	0	2
		PC3. Check if the fabric has been loaded properly tet off and the tension control is maintained during the operation.	2	0	2

PC4. Ensure splciing is done correctly and in time to keep calendar on during soplicing	4	2	2
PC5. Use let off festooners to maintain continuos flow of fabric to the calendar during splicing	2	0	2
PC6. Keep a check on let off stations and ensure fabric is handled properly at let off station	2	0	2
PC7. Check tension setting at let off and splicing	2	0	2
PC8. Monitor splicing to ensure continuity of calendaring process with NO or minimum stoppage	2	0	2
PC9. Monitor the fill condition of accumulator	2	0	2
PC10. Set appropriate tension on compensator	5	3	2
PC11. Monitor the temperature control of Heating Cans to have wrinkle free fabric , drive moisture and better coating	5	3	2
PC12. Monitor fabric width drop and ensure spreaders are effectively and uniformly spreading the fabric to the desired width (as per specification)	8	3	5
PC13. Ensure that the gum gauge on calendar is uniform	2	0	2
PC14. Ensure that the fabric coating is of uniform gauge across the width and is without any blemishes such as off coat, crush , overlap , split ,poor EPI distribution	10	4	6
PC15. Ensure proper tension setting at wind up compensators	1	0	1
PC16. Ensure that fabric is passed through set of cooling cans to cool the coated fabric at room temperature and ensure appropriate wind up	2	0	2
PC17. Maintain the good liner conditions for winding fabric treatment	2	0	2
PC18. Control on Tension settings to avoid any loss in lengths during calendering	1	0	1
PC19. Monitor Compensators which maintain the tension through the calendering adjusting to the speed variation between the let off feed roll, calenders, wind up feed roll speeds	1	0	1
PC20. Check for complete strike through in fabric; Ensure to achieve uniform thickness	1	0	1

		PC21. Monitor the calendaring speed and the parameters of running calendar	4	2	2
		PC22. Supervise the coating on fabric/wire or calendaring of gum	5	3	2
		PC23. Check final product dimensions w.r.t. code of the coated fabric, gauge, width, length, quality, quantity, size. weight Health & Safety	14	8	6
	Health & Safety	PC24. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks, goggles and safety shoes).	4	2	2
		PC25. Precaution against putting finger/hand inside the calendar rolls/usage of safety break fitted in the machine	4	2	2
		PC26. Arrange for hospitalization in case of accident	1	1	0
		PC27. Manage first aid, general medication etc. of the team members	1	1	0
		PC28. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department	4	2	2
		PC29. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.	2	2	0
			100	40	60
SC / N 0710 Conduct post-calendering supervisory operations	Batch Marking	PC1. Ensure identification and traceability by marking/coding for the prepared product as per the instructions laid down by the Plant technical	12	8	4
		PC2. Ensure the details of final product are properly listed on the identification with items like the coated gum or Coated fabric / wire treatment code , fabric/wire code used, compound used , gauge, length and average width of the coated fabric, gross weight(liner +coated fabric), shell and liner weight and net weight of coated fabric	12	9	3
	Sampling	PC3. Send sample of the prepared product in the specified sample size and method as directed by the company	4	4	0
	Operation	PC4. Arrange for the storage of calendered gum /coated fabric or wire	3	3	0

		PC5. Ensure the storage is done to facilitate the FIFO	7	3	4
		PC6. Ensure compliance of FIFO by the user department	6	3	3
		PC7. Manage to provide maintenance time for any repair and scheduled long maintenance of calenders	2	2	0
		PC8. Arrange to place DO NOT USE tag on prepared product having any defects; either hold it for any other use, reschedule its preparation.	5	2	3
		PC9. Arrange to reschedule the calendering of the affected fabric to keep the plant process on for smooth running	2	2	0
		PC10. Send the defective/rejected rolls to hold area and keep the storage space free for OK material	3	3	0
		PC11. Take up actions for any repair and maintenance requirement for calendar with the maintenance department	2	2	0
	Record Maintenance and Reporting	PC12. Ensure all the calendering details are properly recorded in the forms/formats/log books/computers	6	0	6
		PC13. Update the production sheet with the details of prepared material and record down time with details on reasons, time from to end and mention action taken to solve the down time	6	0	6
		PC14. Paper /computer documents must be complete and traceable in all respect	6	3	3
		PC15. Maintain records of the team members for work done, availability in shift, working hours etc	2	2	0
		PC16. Plan and manage roll profile management	2	2	0
		PC17. Plan and manage auxillary units (mills, heatig /cooling cans, festooners/accumulators / width spreaders etc) maintenance management	4	4	0
	Material Disposal	PC18. Ensure the action on disposition of off spec rolls is carried out promptly	2	0	2
	Health & Safety	PC19. Ensure that team members adhere to all safety norms (such as wearing protective gloves,masks, goggles and safety shoes).	5	2	3
		PC20. Arrange for hospitalization in case of accident	1	1	0
		PC21. Manage first aid, general medication etc. of the team	1	1	0

		members			
		PC22. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department	5	2	3
		PC23. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards	2	2	0
			100	60	40
RSC/N5001 To Carry Out Housekeeping	Pre housekeeping activities	PC1. Inspect the area while taking into account various surfaces	3	3	0
		PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain	3	3	0
		PC3. Ensure that the cleaning equipment is in proper working condition	3	3	0
		PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person	3	3	0
		PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces	3	3	0
		PC6. Inform the affected people about the cleaning activity	2	2	0
		PC7. Display the appropriate signage for the work being conducted	3	3	0
		PC8. Ensure that there is adequate ventilation for the work being carried out	3	3	0
		PC9. Wear the personal protective equipment required for the cleaning method and materials being used	3	3	0
	Operations	PC10. Use the correct cleaning method for the work area, type of soiling and surface	3	3	0
		PC11. Carry out cleaning activity without disturbing others	3	3	0
		PC12. Deal with accidental damage, if any, caused while carrying out the work	3	3	0
		PC13. Report to the appropriate person any difficulties in carrying out your work	3	3	0
		PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility	3	3	0

		or skill			
	Post housekeeping activities	PC15. Ensure that there is no oily substance on the floor to avoid slippage	9	3	6
		PC16. Ensure that no scrap material is lying around	9	3	6
		PC17. Maintain and store housekeeping equipment and supplies	3	3	0
		PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process	3	3	0
		PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements	8	2	6
		PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored	3	3	0
		PC21. Dispose the waste garnered from the activity in an appropriate manner	9	3	6
		PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly	9	3	6
	General	PC23. Maintain schedules and records for housekeeping duty	3	3	0
		PC24. Replenish any necessary supplies or consumables	3	3	0
			100	70	30
RSC/N5002 To Carry Out Reporting And Documentation	Reporting	PC1. Report data/problems/incidents as applicable in a timely manner	12	8	4
		PC2. Report to the appropriate authority as laid down by the company	12	8	4
		PC3. Follow reporting procedures as prescribed by the company	12	8	4
	Recording and Documentation	PC4. Identify documentation to be completed relating to one's role	10	6	4
		PC5. Record details accurately an appropriate format	16	6	10
		PC6. Complete all documentation within stipulated time according to company procedure	14	4	10
		PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly	6	4	2

	Information Security	PC8. Make sure documents are available to all appropriate authorities to inspect	6	4	2
		PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures	6	6	0
		PC10. Inform the appropriate authority of requests for information received	6	6	0
			100	60	40
RSC/N5003 To Carry Out Quality Checks	Inspection	PC1. Ensure that total range of checks are regularly and consistently performed	24	10	14
		PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required	24	10	14
	Analysis	PC3. Identify non-conformities to quality assurance standards	6	4	2
		PC4. Identify potential causes of non-conformities to quality assurance standards	5	3	2
		PC5. Identify impact on final product due to non-conformance to company standards	5	3	2
		PC6. Evaluating the need for action to ensure that problems do not recur	6	4	2
		PC7. Suggest corrective action to address problem	5	3	2
		PC8. Review effectiveness of corrective action	5	3	2
	Reporting	PC9. Interpret the results of the quality check correctly	4	4	0
		PC10. Take up results of the findings with QC in charge/appropriate authority.	3	3	0
		PC11. Take up the results of the findings within stipulated time	3	3	0
		PC12. Record of results of action taken	3	3	0
		PC13. Record adjustments not covered by established procedures for future reference	3	3	0
		PC14. Review effectiveness of action taken	2	2	0
		PC15. Follow reporting procedures where the cause of defect cannot be identified	2	2	0
			100	60	40
RSC/N5004 To Carry	Problem	PC1. Identify defects/indicators of problems	7	4	3

Out Problem Identification And Escalation	Identification	PC2. Identify any wrong practices that may lead to problems	6	3	3
		PC3. Identify practices that may impact the final product quality	6	3	3
		PC4. Identify if the problem has occurred before	5	3	2
		PC5. Identify other operations that might be impacted by the problem	6	4	2
		PC6. Ensure that no delays are caused as a result of failure to escalate problems	5	3	2
	Necessary Action	PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required)	8	5	3
		PC8. Consider possible reasons for identification of problems	8	5	3
		PC9. Consider applicable corrections and formulate corrective action	3	3	0
		PC10. Formulate action in a timely manner	3	3	0
		PC11. Communicate problem/remedial action to appropriate parties	7	5	2
		PC12. Take corrective action in a timely manner	2	2	0
		PC13. Take corrective action for problems identified according to the company procedures	2	2	0
		PC14. Report/document problem and corrective action in an appropriate manner	8	5	3
		PC15. Monitor corrective action	2	2	0
		PC16. Evaluate implementation of corrective action taken to determine if the problem has been resolved	2	2	0
		PC17. Ensure that corrective action selected is viable and practical	2	2	0
		PC18. Ensure that correct solution is identified to an identified problem	2	2	0
		PC19. Take corrective action for problems identified according to the company procedures	1	1	0
		PC20. Ensure that no delays are caused as a result of failure to take necessary action	1	1	0
	Problem Escalation	PC21. Escalate problem as per laid down escalation matrix	4	3	1

		PC22. Escalate the problem within stipulated time	4	3	1
		PC23. Escalate the problem in an appropriate manner	3	2	1
		PC24. Ensure that no delays are caused as a result of failure to escalate problems	3	2	1
			100	70	30